

ACI Worldwide Brings Omni-Channel Banking to North American Savings Bank

Leading regional bank utilizes ACI's Universal Payments offerings for digital and mobile banking

NAPLES, Fla.--(BUSINESS WIRE)-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading global provider of <u>electronic payment and</u> <u>banking solutions</u>, announced today that North American Savings Bank (NASB), a leading Missouri-based financial institution, has selected the company to power its online banking, mobile banking and bill pay initiatives.

With more than \$1 billion in assets, nine full-service branches and additional residential and construction loan offices, NASB consumer and business customers have varied needs and ways in which they want to bank. After embarking on a competitive search, NASB selected ACI Architect Banking, which will allow it to optimally service and deliver its customers an <u>omni-channel</u> <u>banking</u> experience.

By also leveraging ACI's <u>bill payment services</u>, NASB benefits from an industry-leading payment offering and a rich heritage of payment services that deliver reliable and accurate bill pay, seamlessly integrated within Architect Banking. ACI's Electronic Biller Directory technology maximizes payment accuracy for both NASB and its customers, resulting in faster payment delivery, minimizing the risk of payment errors and improving overall customer satisfaction.

With Architect Banking's Software Developers Kit (SDK), NASB has the <u>online banking</u> tools necessary to provide its customers with a highly intuitive and personalized user experience. NASB is hosting Architect Banking in ACI's secure and fully compliant data centers, which host banking and payment solutions for more than 4,000 financial institutions, retailers and billers. Architect Banking is a single end-to-end solution for banking, bill pay, mobile, marketing and administration that gives credit unions and community banks control, choice and flexibility to quickly respond to both consumer and business needs.

"Our customers are our top priority and we want to ensure that their banking experiences are exceptional. This means giving them control, choice and flexibility, something we've been committed to for our nearly 90 years in business," said Dena Sanders, senior vice president, Retail Banking, North American Savings Bank. "With ACI's proven technology and decades of industry expertise, we can more effectively deliver these experiences."

"With increasingly more options, banks must be 'customer first,' which means they must ensure optimal experiences," said Eric Labiak, senior vice president, ACI Worldwide. "We are excited to work with NASB and provide them with an omni-channel solution for online banking, mobile banking and bill pay that will help them deepen customer engagement and generate new customers."

About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> company, powers electronic payments and banking for more than 5,600 financial institutions, retailers, billers and processors around the world. ACI software processes \$13 trillion each day in payments and securities transactions for more than 300 of the leading <u>global retailers</u>, and 18 of the top 20 banks worldwide. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payment processing; card and merchant management; <u>online banking</u>; mobile, branch and voice banking; <u>fraud detection</u>; trade finance; and <u>electronic bill presentment</u> and payment. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter <u>@ACI Worldwide</u>.

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