### UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

### FORM 8-K

CURRENT REPORT Pursuant To Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 3, 2016 (November 3, 2016)

### ACI WORLDWIDE, INC.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 0-25346 (Commission File Number) 47-0772104 (IRS Employer Identification No.)

3520 Kraft Rd, Suite 300 Naples, FL 34105 (Address of principal executive offices) (Zip Code)

Registrant's Telephone Number, Including Area Code: (239) 403-4600

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Dere-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

D Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

### Item 2.02. Results of Operation and Financial Condition.

On November 3, 2016, ACI Worldwide, Inc. ("the Company") issued a press release announcing its financial results for the three months ended September 30, 2016. A copy of this press release is attached hereto as Exhibit 99.1.

The foregoing information (including the exhibits hereto) is being furnished under "Item 2.02- Results of Operations and Financial Condition" and "Item 7.01 – Regulation FD Disclosure." Such information (including the exhibits hereto) shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such filing.

The filing of this report and the furnishing of this information pursuant to Items 2.02 and 7.01 do not mean that such information is material or that disclosure of such information is required.

#### Item 7.01. Regulation FD Disclosure

See "Item 2.02 – Results of Operation and Financial Condition" above.

#### Item 9.01. Financial Statements and Exhibits.

- 99.1 Press Release dated November 3, 2016
- 99.2 Investor presentation materials dated November 3, 2016

2

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

### ACI WORLDWIDE, INC.

/s/ Scott W. Behrens

Scott W. Behrens, Senior Executive Vice President, Chief Financial Officer, and Chief Accounting Officer

Date: November 3, 2016

### EXHIBIT INDEX

Exhibit No.	Description
99.1	Press Release dated November 3, 2016

99.2 Investor presentation materials dated November 3, 2016



#### ACI Worldwide, Inc. Reports Financial Results for the Quarter Ended September 30, 2016

#### QUARTER HIGHLIGHTS

- Net new bookings grew 9%, adjusted for CFS divestiture
- 60-month backlog up \$42 million sequentially, adjusted for FX
- Recurring revenue grew 8% to nearly 80% of total revenue, adjusted for CFS
- SaaS revenue grew 13%, adjusted for CFS
- Timing drives reduction in 2016 guidance

NAPLES, FLA — November 3, 2016 — <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading global provider of real-time <u>electronic payment and banking solutions</u>, today announced financial results for the quarter ended September 30, 2016.

"ACI is seeing growing interest in our Universal Payments solution and significant momentum in our SaaS and platform delivery. With success booking net new customers, our new bookings in Q3 grew 9% and our SaaS-specific bookings grew 24%. Also in the quarter we went live with our new state-of-the-art data center in Europe and signed an important partnership with VocaLink," commented Phil Heasley, President and CEO, ACI Worldwide. "With our renewal business, we believe our plan to bundle Universal Payments has the potential to double our large customer average contract size with compelling value to both customers and ACI. However, it has caused our renewal negotiations to take longer than they have in the past and is impacting our forecast. This is simply a timing issue and we are making the conscious decision to realize economic value to ACI and our long-term shareholders. Overall, I believe our positioning is as exciting as it ever has been."

### **Q3 FINANCIAL SUMMARY**

Net new bookings grew 9% compared to Q3 2015, bolstered by SaaS-specific bookings that grew 24%. These numbers are adjusted for the Community Financial Services (CFS) divestiture.

Excluding the impact of foreign currency movements, our 12-month backlog declined \$2 million to \$850 million and our 60-month backlog grew \$42 million to \$4 billion during the quarter.

GAAP revenue of \$217 million decreased 9% from last year and was below our guidance given the timing of certain renewals. After adjusting for the CFS divestiture and foreign currency fluctuations, revenue grew 2%. Recurring revenue increased \$13 million, or 8%, and SaaS-based revenue grew \$13 million, or 13%, compared to Q3 2015, after adjusting for CFS. This growth was offset by a decline in non-recurring license revenue.

Q3 2016 adjusted EBITDA was \$35 million down from \$46 million in the prior year period, excluding CFS contribution and related costs. The decline in adjusted EBITDA was primarily due to timing of non-recurring license revenue compared to Q3 last year. Net adjusted EBITDA margin in Q3 2016 was 18%, versus 24% in Q3 2015, after adjusting for pass through interchange fees of \$31 million and \$27 million in Q3 2016 and Q3 2015, respectively.

ACI ended Q3 2016 with \$51 million in cash on hand, roughly flat with Q2, and a debt balance of \$753 million, a decrease of \$186 million from a debt balance of \$939 million at year end 2015. Excluding the impact of our previously announced one-time capital investments in our European data center and cyber security, operating free cash flow (OFCF) for the quarter was negative \$1 million.

### UPDATING GUIDANCE

We are updating our full-year 2016 guidance expectations given the delayed timing of certain larger renewals. We now expect to generate revenue from ongoing operations in a range of \$960 million to \$990 million in 2016, down from a range of \$990 million to \$1.02 billion, which represents up to 4% organic growth after adjusting for the PAY.ON acquisition and foreign currency fluctuations. Adjusted EBITDA in 2016 is now expected to be in a range of \$235 million to \$245 million, down from a range of \$265 million to \$275 million. These ranges exclude the partial quarter contribution from the recently divested CFS operations of \$15 million in revenue and \$1 million in adjusted EBITDA in Q1 2016 and exclude \$7 million of CFS-related indirect overhead costs and approximately \$18 million in one-time integration related expenses for PAY.ON, the CFS divestiture, data center and facilities consolidation, and bill payment platform rationalization. We continue to expect full-year 2016 net new bookings to grow in the upper single digit range.

#### CONFERENCE CALL TO DISCUSS FINANCIAL RESULTS AND OUTLOOK

Management will host a conference call at 8:30 am ET to discuss these results as well as 2016 guidance. Interested persons may access a real-time audio broadcast of the teleconference at http://investor.aciworldwide.com/ or use the following numbers for dial-in participation: US/Canada: (866) 914-7436, international: +1 (817) 385-9117. Please provide your name, the conference name ACI Worldwide, Inc. and conference code 3269222. There will be a replay of the call available for two weeks on (855) 859-2056 for US/Canada callers and +1 (404) 537-3406 for international participants.

#### About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> (UP) company, powers electronic payments for more than 5,000 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries as well as 300 of the leading global retailers rely on ACI to execute \$14 trillion each day in payments. In addition, thousands of organizations utilize our electronic bill presentment and payment services. Through our comprehensive suite of software and SaaS-based solutions, we deliver real-time, any-to-any payments capabilities and enable the industry's most complete omni-channel payments experience. To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter @ACI\_Worldwide.

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For more information contact: John Kraft, Vice President, Investor Relations & Strategic Analysis ACI Worldwide 239-403-4627 john.kraft@aciworldwide.com To supplement our financial results presented on a GAAP basis, we use the non-GAAP measures indicated in the tables, which exclude certain business combination accounting entries related to the acquisition of Online Resources Corporation, and significant transaction-related expenses, as well as other significant non-cash expenses such as depreciation, amortization and stock-based compensation, that we believe are helpful in understanding our past financial performance and our future results. The presentation of these non-GAAP financial measures should be considered in addition to our GAAP results and are not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with GAAP. Management generally compensates for limitations in the use of non-GAAP financial measures by relying on comparable GAAP financial measures and providing investors with a reconciliation of non-GAAP financial measures only in addition to and in conjunction with results presented in accordance with GAAP. We believe that these non-GAAP financial measures reflect an additional way to view aspects of our operations that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business. Certain non-GAAP measures include:

- Non-GAAP revenue: revenue plus deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements. Non-GAAP revenue should be considered in addition to, rather than as a substitute for, revenue.
- Non-GAAP operating income: operating income plus deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements and significant transaction-related expenses. Non-GAAP operating income should be considered in addition to, rather than as a substitute for, operating income.
- Adjusted EBITDA: net income plus income tax expense (benefit), net interest income (expense), net other income (expense), depreciation, amortization and stock-based compensation, as well as deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements and significant transaction-related expenses. Adjusted EBITDA should be considered in addition to, rather than as a substitute for, operating income.

ACI is also presenting operating free cash flow, which is defined as net cash provided by operating activities, net after-tax payments associated with employee-related actions and facility closures, net after-tax payments associated with significant transaction-related expenses, and less capital expenditures plus European data center and cybersecurity capital expenditures. Operating free cash flow is considered a non-GAAP financial measure as defined by SEC Regulation G. We utilize this non-GAAP financial measure, and believe it is useful to investors, as an indicator of cash flow available for debt repayment and other investing activities, such as capital investments and acquisitions. We utilize operating free cash flow as a further indicator of operating performance and for planning investing activities. Operating free cash flow should be considered in addition to, rather than as a substitute for, net cash provided by operating activities. A limitation of operating free cash flow is that it does not represent the total increase or decrease in the cash balance for the period. This measure also does not exclude mandatory debt service obligations and, therefore, does not represent the residual cash flow available for discretionary expenditures. We believe that operating free cash flow is useful to investors to provide disclosures of our operating results on the same basis as that used by our management.

ACI also includes backlog estimates, which include all license, maintenance, and services specified in executed contracts, as well as revenues from assumed contract renewals to the extent that we believe recognition of the related revenue will occur within the corresponding backlog period. We have historically included assumed renewals in backlog estimates based upon automatic renewal provisions in the executed contract and our historic experience with customer renewal rates.

Backlog is considered a non-GAAP financial measure as defined by SEC Regulation G. Our 60-month backlog estimate represents expected revenues from existing customers using the following key assumptions:

- Maintenance fees are assumed to exist for the duration of the license term for those contracts in which the committed maintenance term is less than the committed license term.
- License, facilities management, and software hosting arrangements are assumed to renew at the end of their committed term at a rate consistent with our historical experiences.

- Non-recurring license arrangements are assumed to renew as recurring revenue streams.
- Foreign currency exchange rates are assumed to remain constant over the 60-month backlog period for those contracts stated in currencies other than the U.S. dollar.
- Our pricing policies and practices are assumed to remain constant over the 60-month backlog period.

Estimates of future financial results are inherently unreliable. Our backlog estimates require substantial judgment and are based on a number of assumptions as described above. These assumptions may turn out to be inaccurate or wrong, including, but not limited to, reasons outside of management's control. For example, our customers may attempt to renegotiate or terminate their contracts for a number of reasons, including mergers, changes in their financial condition, or general changes in economic conditions in the customer's industry or geographic location, or we may experience delays in the development or delivery of products or services specified in customer contracts which may cause the actual renewal rates and amounts to differ from historical experiences. Changes in foreign currency exchange rates may also impact the amount of revenue actually recognized in future periods. Accordingly, there can be no assurance that contracts included in backlog estimates will actually generate the specified revenues or that the actual revenues will be generated within the corresponding 60-month period.

Backlog should be considered in addition to, rather than as a substitute for, reported revenue and deferred revenue.

#### Forward-Looking Statements

This press release contains forward-looking statements based on current expectations that involve a number of risks and uncertainties. Generally, forward-looking statements do not relate strictly to historical or current facts and may include words or phrases such as "believes," "will," "expects," "anticipates," "intends," and words and phrases of similar impact. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995.

Forward-looking statements in this press release include, but are not limited to, statements regarding; (i) expectations regarding growing interest in our Universal Payments solution and significant momentum in our SaaS and platform delivery options; (ii) expectations that our plan to bundle Universal Payments has the potential to double our large customer average contract size with compelling value to both customers and ACI; (iii) expectations regarding decisions to realize economic value to ACI; (iv) belief that our positioning is as exciting as it has ever been; and (v) expectations regarding revenue, adjusted EBITDA, and net new bookings in 2016.

All of the foregoing forward-looking statements are expressly qualified by the risk factors discussed in our filings with the Securities and Exchange Commission. Such factors include, but are not limited to, increased competition, the success of our Universal Payments strategy, demand for our products, restrictions and other financial covenants in our credit facility, consolidations and failures in the financial services industry, customer reluctance to switch to a new vendor, the accuracy of management's backlog estimates, the maturity of certain products, our strategy to migrate customers to our next generation products, ratable or deferred recognition of certain revenue associated with customer migrations and the maturity of certain of our products, failure to obtain renewals of customer contracts or to obtain such renewals on favorable terms, delay or cancellation of customer projects or inaccurate project completion estimates, volatility and disruption of the capital and credit markets and adverse changes in the global economy, our existing levels of debt, impairment of our goodwill or intangible assets, litigation, future acquisitions, strategic partnerships and investments, risks related to the expected benefits to be achieved in the transaction with PAY.ON, the complexity of our products and

services and the risk that they may contain hidden defects or be subjected to security breaches or viruses, compliance of our products with applicable legislation, governmental regulations and industry standards, our ability to protect customer information from security breaches or attacks, our compliance with privacy regulations, the protection of our intellectual property in intellectual property litigation, exposure to credit or operating risks arising from certain payment funding methods, the cyclical nature of our revenue and earnings and the accuracy of forecasts due to the concentration of revenue-generating activity during the final weeks of each quarter, business interruptions or failure of our information technology and communication systems, our offshore software development activities, risks from operating internationally, including fluctuations in currency exchange rates, exposure to unknown tax liabilities, volatility in our stock price, our pending appeal of the \$43 million judgement, plus \$2.7 million of attorney fees and costs awarded against us in the BHMI litigation, and potential claims associated with our sale and transition of our CFS assets and liabilities. For a detailed discussion of these risk factors, parties that are relying on the forward-looking statements should review our filings with the Securities and Exchange Commission, including our most recently filed Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q.

### ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (unaudited and in thousands)

	September 30, 2016	December 31, 2015
ASSETS		
Current assets		
Cash and cash equivalents	\$ 50,912	\$ 102,239
Receivables, net of allowances of \$3,829 and \$5,045, respectively	159,409	219,116
Recoverable income taxes	5,318	12,048
Prepaid expenses	28,825	27,461
Other current assets	18,304	21,637
Total current assets	262,768	382,501
Noncurrent assets		
Property and equipment, net	78,894	60,630
Software, net	188,743	237,941
Goodwill	915,857	913,261
Intangible assets, net	212,393	256,925
Deferred income taxes, net	99,365	90,872
Other noncurrent assets	44,166	33,658
TOTAL ASSETS	\$ 1,802,186	\$1,975,788
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities		
Accounts payable	\$ 38,124	\$ 55,420
Employee compensation	48,647	31,213
Current portion of long-term debt	90,270	89,710
Deferred revenue	116,990	128,559
Income taxes payable	3,113	4,734
Other current liabilities	55,079	75,225
Total current liabilities	352,223	384,861
Noncurrent liabilities		. <u> </u>
Deferred revenue	40,720	42,081
Long-term debt	652,387	834,449
Deferred income taxes, net	24,055	28,067
Other noncurrent liabilities	38,039	31,930
Total liabilities	1,107,424	1,321,388
Commitments and contingencies		· · · · · ·
Stockholders' equity		
Preferred stock	_	
Common stock	702	702
Additional paid-in capital	590.009	561,379
Retained earnings	479,040	416,851
Treasury stock	(298,526)	(252,956
Accumulated other comprehensive loss	(76,463)	(71,576
Total stockholders' equity	694,762	654,400
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$ 1.802.186	\$1,975,788

### ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (unaudited and in thousands, except per share amounts)

	For the Three Septem	
	<u>2016</u>	2015
Revenues		
License	\$ 43,256	\$ 50,237
Maintenance	57,741	59,262
Services	19,809	25,842
Hosting	96,169	103,360
Total revenues	216,975	238,701
Operating expenses		
Cost of license (1)	5,253	5,387
Cost of maintenance, services and hosting (1)	95,014	104,272
Research and development	42,210	36,123
Selling and marketing	29,874	28,451
General and administrative	31,390	20,284
Gain on sale of CFS assets	489	—
Depreciation and amortization	22,098	20,298
Total operating expenses	226,328	214,815
Operating income (loss)	(9,353)	23,886
Other income (expense)		
Interest expense	(9,838)	(9,728)
Interest income	145	94
Other	2,794	4,314
Total other income (expense)	(6,899)	(5,320)
Income (loss) before income taxes	(16,252)	18,566
Income tax expense (benefit)	(6,426)	3,786
Net income (loss)	\$ (9,826)	\$ 14,780
Earnings (loss) per common share		
Basic	\$ (0.08)	\$ 0.13
Diluted	\$ (0.08)	\$ 0.12
Weighted average common shares outstanding		
Basic	116,118	117,922
Diluted	116,118	119,304

(1) The cost of software license fees excludes charges for depreciation but includes amortization of purchased and developed software for resale. The cost of maintenance, services and hosting fees excludes charges for depreciation.

### ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (unaudited and in thousands)

2016   2015   2015     Net income (loss)   \$ (9,826)   \$ 14,780     Adjustments to reconcile net income (loss) to net cash flows from operating activities:   5,547   5,333     Amorization   19,436   18,322     Amorization of deferred debt issuance costs   1,372   1,544     Deferred income taxes   (5,139)   7,734     Stock-based compensation expense   (1,073)   7,755     Gain on sale of CFS assets   449      Other   355   1,011     Receivables   5,459   34,977     Accounts payable   (1,2651)   1,1577     Accounts payable   (1,2651)   1,1577     Accounts payable   (4,270)   (4,444)     Deferred revenue   (5,256)   (7,464)     Other current ind oncurrent assets and liabilities   (4,810)   (4,521)     Accounts payable   (1,3701)   (6,314)   (6,827)     Cash flows from operating activities		For the Three Months Endo September 30,	
Net income (loss)   \$ (9,826)   \$ 14,78     Adjustments to reconcile net income (loss) to net cash flows from operating activities:   5,547   5,333     Depreciation   5,547   5,333     Amortization of deferred debt issuance costs   11,372   15,44     Deferred income taxes   (5,139)   7,733     Stock-based compensation expense   10,703   755     Gain on sale of CFS assets   489      Other   355   1,011     Changes in operating assets and liabilities, net of impact of acquisitions and divestiture:       Receivables   5,459   34,977       Accounts payable   (21,651)   1,577        Current income taxes   (4,740)   (4,441) <th></th> <th></th> <th></th>			
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Depreciation   5,547   5,333     Amorization   19,436   18,322     Amorization   11,372   1,544     Deferred income taxes   (5,139)   7,733     Stock-based compensation expense   10,793   755     Gain on sale of CFS assets   449      Other   355   1,011     Changes in operating assets and liabilities, net of impact of acquisitions and divestiture:       Receivables   5,459   34,977      Accrounds payable   (12,651)   1,573     Accround employee compensation   6,314   (99     Current income taxes   (4,790)   (4,444     Deferred revenue   (5,256)   (7,466     Other current and noncurrent assets and liabilities   (13,701)   (6,131     Cash flows from investing activities		\$ (9,826)	\$ 14,780
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Stock-based compensation expense   10,793   755     Gain on sale of CFS assets   449			
Gain on sale of CFS assets   489   —     Other   355   1,011     Changes in operating assets and liabilities, net of impact of acquisitions and divestiture:   355   34,977     Receivables   5,459   34,977     Accounts payable   (12,651)   1,573     Accrued employee compensation   6,314   (98     Current income taxes   (4,790)   (4,444     Deferred revenue   (5,256)   (7,460     Other current and noncurrent assets and liabilities   (4,816)   (4,527)     Other current and noncurrent assets and liabilities   (4,816)   (4,527)     Porchases of property and equipment   (13,701)   (6,137)     Purchases of software and distribution rights   (6,827)   (3,521)     Proceeds from sale of CFS assets   (519)   —     Proceeds from investing activities   (21,047)   (9,655)     Cash flows from investing activities   (21,047)   (9,655)     Cash flows from investing activities   (21,047)   (9,055)     Cash flows from investing activities   (21,047)   (9,055)     Cash flows			· · · · · · · · · · · · · · · · · · ·
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Changes in operating assets and liabilities, net of impact of acquisitions and divestiture:5,45934,957Receivables5,45934,957Accounts payable(12,651)1,575Accrued employee compensation6,314(99Current income taxes(4,790)(4,447Deferred revenue(5,256)(7,466Other current and noncurrent assets and liabilities(4,816)(4,520Net cash flows from operating activities7,287669,500Purchases of property and equipment(13,701)(6,131Purchases of software and distribution rights(6,827)(3,522)Proceeds from issue of CFS assets(519)—Proceeds from issuance of common stock863774Proceeds from issuance of common stock863774Proceeds from revolving credit facility(10,000)(47,000)Repayment of revolving credit facility52,00047,000Repayment of revolving credit facility(3,328)(1,629)Proceeds from revolving credit facility(3,328)(1,629)Proceeds from revolving credit facility(3,328)(1,632)Propereds from revolving credit facility(3,328)(1,632)Proceeds from revolving credit facility(3,328)(1,632)Proceeds from revolving credit facility(3,328)(1,632)Proceeds from revolving credit facility(1,551)30,464Payments for debt(3,328)(1,632)(2,343)Proceeds from revolving credit facility(3,328)(1,632)<			
Receivables   5,459   34,977     Accounts payable   (12,651)   1,577     Accrued employee compensation   6,314   (99     Current income taxes   (4,790)   (4,443     Deferred revenue   (5,256)   (7,466)     Other current and noncurrent assets and liabilities   (4,816)   (4,522     Net cash flows from operating activities   7,287   669,503     Cash flows from investing activities   (13,701)   (6,133     Purchases of property and equipment   (13,701)   (6,132)     Purchases of property and equipment   (6,827)   (3,522)     Proceeds from sale of CFS assets   (519)   —     Proceeds from investing activities   (21,047)   (9,655)     Cash flows from investing activities   (13,701)   (6,827)   (3,522)     Proceeds from issuance of common stock   863   777   Proceeds from issuance of common stock   863   777     Proceeds from exercises of stock options   920   47000   47,000   47,000     Repurchase of restricted stock and performance shares for tax withholdings   (15,29)		355	1,011
Accounts payable (12,651) 1,573   Account pupoyee compensation 6,314 (99   Accured employee compensation (4,790) (4,443)   Deferred revenue (5,256) (7,460)   Other current and noncurrent assets and liabilities (4,816) (4,522)   Other current and noncurrent assets and liabilities (13,701) (6,132)   Cash flows from investing activities (5,13) -   Purchases of property and equipment (13,701) (6,132)   Purchases of software and distribution rights (6,827) (3,521)   Proceeds from sale of CFS assets (519) -   Net cash flows from investing activities: - -   Proceeds from issuance of common stock 863 777   Proceeds from exercises of stock options 763 920   Proceeds from revolving credit facility (10,000) (47,000)   Repurchase of restricted stock and performance shares for tax withholdings 763 920   Proceeds from revolving credit facility (10,000) (47,000)   Repayment of term portion of credit agreement (23,824) (23,824) (23,822)   Payments			
Accrued employee compensation6,314(99Current income taxes(4,790)(4,443Deferred revenue(5,256)(7,466Other current and noncurrent assets and liabilities(4,816)(4,520Net cash flows from operating activities7,28769,502Cash flows from investing activities:(13,701)(6,133Purchases of property and equipment(13,701)(6,133Purchases of property and equipment(13,701)(6,132)Proceeds from sale of CFS assets(519)Proceeds from investing activities:(21,047)(9,653)Cash flows from investing activities863774Proceeds from issuance of common stock863774Proceeds from revolving credit facility52,00047,000Repurchase of protion of credit agreement(10,000)(47,000)Repayment of revolving credit facility(23,824)(23,824)Payments on other debt(3328)(1,650)Net cash flows from financing activities(370)Net cash flows from financing activities(370)Net cash flows from financing activities(370)Net cash flows from investing activities(370)Net cash flows from investing activities(370)Net cash flows from financing activities(23,624)(23,824)Payments on other debt(3328)(1,650)(24,300)Payments or other debt(23,624)(23,624)(23,624)Payments or other de			
Current income taxes   (4,790)   (4,442     Deferred revenue   (5,256)   (7,461     Other current and noncurrent assets and liabilities   (4,816)   (4,520     Net cash flows from operating activities   7,287   (69,503     Cash flows from investing activities:   (13,701)   (6,131     Purchases of property and equipment   (13,701)   (6,132     Proceeds from sale of CFS assets   (519)      Net cash flows from investing activities   (21,047)   (9,652     Cash flows from financing activities:   (21,047)   (9,652     Cash flows from financing activities:			1,575
Deferred revenue5,2567,460Other current and noncurrent assets and liabilities(4,816)(4,520Other current and noncurrent assets and liabilities7,28769,503Cash flows from investing activities:7,28769,503Purchases of property and equipment(13,701)(6,133Purchases of software and distribution rights(6,827)(3,521Proceeds from sale of CFS assets(11,077)(9,655Cash flows from financing activities:(11,047)(9,655Cash flows from financing activities:863777Proceeds from sue of common stock863777Proceeds from reverses of stock options763925Cash flows from reverses of stock options(1,529)(500Proceeds from revolving credit facility52,00047,000Repurchase of revolving credit facility(23,824)(23,824)Proceeds from revolving credit facility(3,328)(1,666Payments of other bt(3,328)(1,666Payments for debt issuance costs(370)Net cash flows from financing activities(3,328)(1,666Payments for debt issuance costs(370)Net cash flows from financing activities(2,366)(5,308)Effect of exchange rate fluctuations on cash(2,366)(5,308)Net cash flows from financing activities(1,551)(3,304,666Cash and cash equivalents, beginning of period(5,2463)(5,309)			(99)
Other current and noncurrent assets and liabilities(4.816)(4.520)Net cash flows from operating activities7,28769,503Cash flows from investing activities:(13,701)(6,6130)Purchases of poperty and equipment(13,701)(6,6327)Purchases of software and distribution rights(6,827)(3,522)Proceeds from sale of CFS assets(519)Net cash flows from investing activities(21,047)(9,659)Cash flows from investing activities863774Proceeds from exercises of stock options863774Proceeds from exercises of stock options763922Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500)Proceeds from revolving credit facility(23,824)(23,824)Repayment of term portion of credit agreement(23,824)(23,824)Payments for debt issuance costs(370)Net cash flows from financing activities(3,328)(1,663)Payments for debt issuance costs(3,70)Effect of exchange rate fluctuations on cash(2,366)(5,392)Net cash flows from financing activities(2,366)(2,300)Payments for debt issuance costs(2,366)(2,300)Net cash flows from financing activities(2,366)(2,300)Cash and cash equivalents(2,366)(5,51)30,466Cash and cash equivalents, beginning of period(2,363)(5,939)			(4,445)
Net cash flows from operating activities7,28769,503Cash flows from investing activities:(13,701)(6,133Purchases of property and equipment(13,701)(6,133Purchases of software and distribution rights(6,827)(3,523)Proceeds from sale of CFS assets(519)Net cash flows from investing activities(21,047)(9,655)Cash flows from financing activities:863774Proceeds from succe of common stock863774Proceeds from exercises of stock options763922Repurchase of restricted stock and performance shares for tax withholdings(1,529)047,000Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000)Repayment of term portion of credit agreement(23,824)(23,824)Payments for debt issuance costs(370)Net cash flows from financing activities(3,328)(1,665)Payments for debt issuance costs(370)Net cash flows from financing activities(2,366)(5,985)Net increase (decrease) in cash and cash equivalents(2,366)(5,985)Net increase (decrease) in cash and cash equivalents(2,365)(5,985)Operation of credit spread(2,365)(5,985)Net increase (decrease) in cash and cash equivalents(2,365)(5,985)Operation of credit spread(2,365)(5,985)Net increase (decrease) in cash and cash equivalents(2,365)(5,985			(7,466)
Cash flows from investing activities:(13,701)(6,130)Purchases of property and equipment(13,701)(6,137)Purchases of software and distribution rights(6,827)(3,521)Proceeds from sale of CFS assets(519)Net cash flows from investing activities(21,047)(9,658)Cash flows from financing activities:863774Proceeds from exercises of stock options863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500)Proceeds from revolving credit facility(10,000)(47,000)Repayment of revolving credit facility(10,000)(47,000)Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,666)Payments for debt issuance costs(370)Net cash flows from financing activities(4,575)(24,300)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,466Cash and cash equivalents, beginning of period52,46350,397	Other current and noncurrent assets and liabilities	(4,816)	(4,520)
Purchases of property and equipment(13,701)(6,130Purchases of software and distribution rights(6,827)(3,521Proceeds from sale of CFS assets(519)—Net cash flows from investing activities(21,047)(9,655Cash flows from investing activities:863774Proceeds from sisuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of tervolving credit facility(3,328)(1,662Payments on other debt(3,328)(1,663Payments for debt issuance costs(370)—Net cash flows from financing activities(2,366)(5,088Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,397	Net cash flows from operating activities	7,287	69,503
Purchases of software and distribution rights(6,827)(3,521)Proceeds from sale of CFS assets(519)—Net cash flows from investing activities(21,047)(9,652)Cash flows from financing activities:863774Proceeds from sisuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of revolving credit facility(3,328)(1,651)Payments on other debt(3,328)(1,651)Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,300)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,397	Cash flows from investing activities:		
Proceeds from sale of CFS assets(519)Net cash flows from investing activities(21,047)(9,652)Cash flows from financing activities:863774Proceeds from issuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility52,000(47,000Repayment of revolving credit facility(3,328)(1,666Payments on other debt(3,328)(1,666Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,300Effect of exchange rate fluctuations on cash(2,366)(5,083Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,397	Purchases of property and equipment	(13,701)	(6,138)
Net cash flows from investing activities(21,047)(9,652)Cash flows from financing activities:863774Proceeds from issuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000)Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,665)Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,301)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Purchases of software and distribution rights	(6,827)	(3,521)
Cash flows from financing activities:863774Proceeds from issuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000)Repayment of revolving credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,665)Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,301)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Proceeds from sale of CFS assets	(519)	—
Proceeds from issuance of common stock863774Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000)Repayment of revolving credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,665)Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,301)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Net cash flows from investing activities	(21,047)	(9,659)
Proceeds from exercises of stock options763920Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,660Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,300)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Cash flows from financing activities:		
Repurchase of restricted stock and performance shares for tax withholdings(1,529)(500Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,665Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,301Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Proceeds from issuance of common stock	863	774
Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,660Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,300)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Proceeds from exercises of stock options	763	920
Proceeds from revolving credit facility52,00047,000Repayment of revolving credit facility(10,000)(47,000Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,660Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,300)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Repurchase of restricted stock and performance shares for tax withholdings	(1,529)	(506)
Repayment of term portion of credit agreement(23,824)(23,824)Payments on other debt(3,328)(1,665)Payments for debt issuance costs(370)Net cash flows from financing activities14,575(24,301)Effect of exchange rate fluctuations on cash(2,366)(5,082)Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Proceeds from revolving credit facility	52,000	47,000
Payments on other debt(3,328)(1,665Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,301Effect of exchange rate fluctuations on cash(2,366)(5,082Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Repayment of revolving credit facility	(10,000)	(47,000)
Payments on other debt(3,328)(1,665Payments for debt issuance costs(370)—Net cash flows from financing activities14,575(24,301Effect of exchange rate fluctuations on cash(2,366)(5,082Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392		(23,824)	(23,824)
Net cash flows from financing activities14,575(24,301Effect of exchange rate fluctuations on cash(2,366)(5,082Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392		(3,328)	(1,665)
Effect of exchange rate fluctuations on cash(2,366)(5,082Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Payments for debt issuance costs	(370)	_
Effect of exchange rate fluctuations on cash(2,366)(5,082Net increase (decrease) in cash and cash equivalents(1,551)30,460Cash and cash equivalents, beginning of period52,46350,392	Net cash flows from financing activities	14,575	(24,301)
Cash and cash equivalents, beginning of period 52,463 50,397	Effect of exchange rate fluctuations on cash		(5,083)
Cash and cash equivalents, beginning of period 52,463 50,397	Net increase (decrease) in cash and cash equivalents	(1,551)	30,460
Cash and cash equivalents, end of period \$ 50,912 \$ 80,857	Cash and cash equivalents, beginning of period		50,397
	Cash and cash equivalents, end of period	\$ 50,912	\$ 80,857

#### ACI Worldwide, Inc. Reconciliation of Selected GAAP Measures to Non-GAAP Measures (1) (unaudited and in thousands, except per share data)

	2016		FOR THE T 2016	HREE MONTH 2015	S ENDED Septer	mber 30, 2015		
Selected Non-GAAP Financial Data	GAAP	Adj	Non-GAAP	GAAP	Adj	2015 Non-GAAP	\$ Diff	% Diff
Total revenues (2)	\$216,975	\$	\$216,975	\$238,701	\$ 177	\$238,878	\$(21,903)	-9%
Total expenses (3)	226,328	(6,868)	219,460	214,815	(1,520)	\$ 213,295	6,165	3%
Operating income (loss)	(9,353)	6,868	(2,485)	23,886	1,697	\$ 25,583	(28,068)	-110%
Income (loss) before income taxes	(16,252)	6,868	(9,384)	18,566	1,697	\$ 20,263	(29,647)	-146%
Income tax expense (benefit) (4)	(6,426)	2,217	(4,209)	3,786	594	\$ 4,380	(8,589)	-196%
Net income (loss)	\$ (9,826)	\$ 4,651	\$ (5,175)	\$ 14,780	\$ 1,103	\$ 15,883	\$(21,058)	-133%
Depreciation	5,547		5,547	5,331		5,331	216	4%
Amortization - acquisition related intangibles	5,248	_	5,248	5,601	—	5,601	(353)	-6%
Amortization - acquisition related software	6,857	_	6,857	5,940	_	5,940	917	15%
Amortization - other	7,331	_	7,331	6,783	_	6,783	548	8%
Stock-based compensation	10,793	—	10,793	759	—	759	10,034	1322%
Adjusted EBITDA	\$ 26,423	\$ 6,868	\$ 33,291	\$ 48,300	\$ 1,697	\$ 49,997	\$(16,706)	-33%
Earnings per share information								
Weighted average shares outstanding								
Basic	116,118	116,118	116,118	117,922	117,922	117,922		
Diluted	116,118	116,118	116,118	119,304	119,304	119,304		
Earnings per share								
Basic	\$ (0.08)	\$ 0.04	\$ (0.04)	\$ 0.13	\$ 0.01	\$ 0.13	\$ (0.17)	-130%
Diluted	\$ (0.08)	\$ 0.04	\$ (0.04)	\$ 0.12	\$ 0.01	\$ 0.13	\$ (0.17)	-130%

(1) This presentation includes non-GAAP measures. Our non-GAAP measures are not meant to be considered in isolation or as a substitute for comparable GAAP measures, and should be read only in conjunction with our consolidated financial statements prepared in accordance with GAAP.

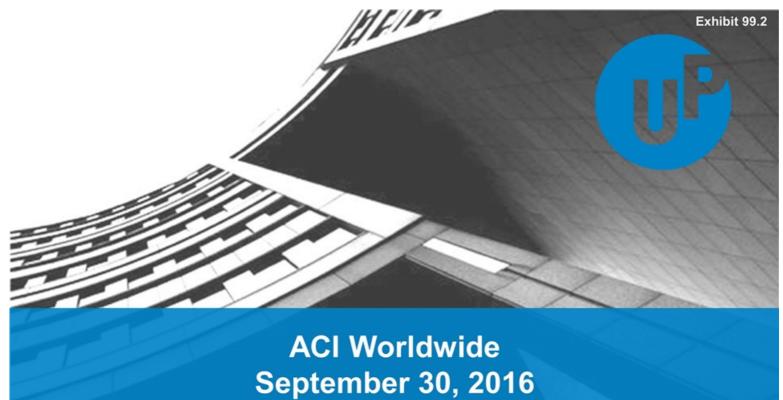
(2) Adjustment for ORCC deferred revenue that would have been recognized in the normal course of business but was not recognized due to GAAP purchase accounting requirements.

(3) Adjustment in 2016 include facility closure expenses of \$2.9 million, employee related expenses of \$1.5 million, and \$1.9 million for professional and other fees as well as a \$0.5 million reduction in the gain recognized on the sale of CFS assets. In 2015, we had adjustments for significant transaction related expenses, including, \$0.9 million for employee related actions and \$0.6 million for professional and other fees.

(4) Tax effect of revenue and significant transaction related adjustments.

	Quarter Septem	
Reconciliation of Operating Free Cash Flow (millions)	2016	2015
Net cash provided by operating activities	\$ 7.3	\$ 69.5
Net after-tax payments associated with employee-related actions	0.8	1.0
Net after-tax payments associated with facility closures	0.2	—
Net after-tax payments associated with significant transaction related expenses	2.6	0.4
Less capital expenditures	(20.5)	(9.7)
Plus capital expenditures for European datacenter and cyber security	8.5	
Operating Free Cash Flow	\$ (1.1)	\$ 61.2

		rter Ended ember 30,
Reconciliation excluding CFS impact (millions)	2016	2015
Total non-GAAP revenue	\$217.0	\$238.9
CFS product revenue		(23.3)
Total non-GAAP revenue excluding CFS	\$217.0	\$215.6
Total adjusted EBITDA	\$ 33.3	\$ 50.0
CFS adjusted EBITDA	—	(3.6)
Retained indirect costs during TSA period	1.8	
Total adjusted EBITDA excluding CFS impact	\$ 35.1	\$ 46.4



Quarterly Results

November 3, 2016

### Private Securities Litigation Reform Act of 1995 Safe Harbor For Forward-Looking Statements

This presentation contains forward-looking statements based on current expectations that involve a number of risks and uncertainties. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995. A discussion of these forward-looking statements and risk factors that may affect them is set forth at the end of this presentation. The Company assumes no obligation to update any forward-looking statement in this presentation, except as required by law.



MEETS THE CHALLENGE OF CHANGE



2



# Q3 2016 in Review

- Continued traction with Universal Payments
- SaaS bookings grew 24%, adjusted for CFS
- Overall recurring revenue grew 8%, adjusted for CFS
- New European data center now live
- Renewal timing driving reduction in 2016 guidance



MEETS THE CHALLENGE OF CHANGE



4



# **Key Takeaways from the Quarter**

- Bookings
  - Net new bookings grew 9% and SaaS bookings grew 24% compared to Q3 last year, excluding CFS
  - We continue to expect full year net new bookings growth to be in the high single digits

### Backlog

- 12-month backlog of \$850 million, down \$2 million from Q2 2016
- 60-month backlog of \$4 billion, up \$42 million from Q2 2016
- Both numbers adjusted for FX
- Revenue Growth
  - Recurring revenue grew 8% and SaaS revenues grew 13% over last year's Q3, after adjusting for CFS
- Debt and Liquidity
  - Operating free cash flow was negative \$1 million, down from \$61 million in Q3 last year
  - Ended the quarter with \$51 million in cash and \$753 million in debt
  - \$78 million remaining on share repurchase authorization





## **Updating Guidance**

	Revised Guida	
	Low	High
Revenue - excluding CFS	960	990
Adjusted EBITDA - excluding CFS	235	245

\$'s in millions

### Guidance

- Revenue and adjusted EBITDA range excludes the contribution of CFS for January 1 through March 3, 2016
- Guidance excludes approximately \$7 million of indirect overhead costs expected to be incurred in 2016 during the Transition Services Agreement (TSA) period
- Amounts exclude approximately \$18 million in one-time integration related expenses for PAY.ON, the CFS divestiture, data center and facilities consolidation and bill payment platform rationalization
- Net new bookings growth in 2016 expected to be in the upper single digits



MEETS THE CHALLENGE OF CHANGE



7



# **Monthly Recurring Revenue**

	Quarter Ended			
Monthly Recurring Revenue (millions)		September 30,		30,
	2	2016		2015
Monthly software license fees	\$	18.2	\$	18.4
Maintenance fees		57.7		59.3
Processing services		96.2		103.4
Monthly Recurring Revenue		172.1		181.1
CFS contribution		-		22.0
Monthly Recurring Revenue	\$	172.1	\$	159.1





# **Historic Bookings By Quarter**

		Boo	kings Mix by Categ	ory
Quarter-End	Total Bookings	New Accounts / New Applications	Add-on Business inc. Capacity Upgrades & Services	Term Extension
3/31/2014	\$170,212	\$36,928	\$84,974	\$48,311
0/01/2014	\$170,212	22%	50%	28%
6/30/2014	\$234,346	\$44,321	\$106.056	\$83,969
0/00/2014	φ201,010	19%	45%	36%
9/30/2014	\$250,802	\$63,396	\$94,071	\$93,336
0/00/2014	\$200,002	25%	38%	37%
12/31/2014	\$391,120	\$99,972	\$172,387	\$118,761
12/01/2014	φ001,120	26%	44%	30%
3/31/2015	\$210,200	\$38,555	\$72,977	\$98,668
5/5/1/2015	\$210,200	18%	35%	47%
6/30/2015	\$291,657	\$32,919	\$144,054	\$114,683
0/30/2013	φ251,007	11%	49%	39%
9/30/2015	\$294,270	\$22,916	\$143,933	\$127,420
5/50/2015	φ234,270	8%	49%	43%
12/31/2015	\$443,547	\$173,206	\$124,224	\$146,118
12/31/2013	\$445,547	39%	28%	33%
3/31/2016	\$230,178	\$67.680	\$85,501	\$76,997
5/51/2010	φ230,170	29%	37%	33%
6/30/2016	\$198,174	\$26.050	\$99,306	\$72,818
0/30/2010	\$130,174	13%	50%	37%
9/30/2016	\$268,949	\$88.047	\$86.631	\$94,271
3/30/2010	φ200,343	33%	32%	35%
		55%	5270	5576
			Add-on Business	
			inc. Capacity	
		New Accounts /	Upgrades &	
	Total Bookings	<b>New Applications</b>	Services	Term Extension
SEP YTD 16	\$697,301	\$181,777	\$271,438	\$244,085
SEP YTD 15	\$796,126	\$94,390	\$360,964	\$340,772
Variance	(\$98,825)	\$87,387	(\$89,526)	(\$96,686)



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10

# **Net New Bookings**

New Bookings							
Channel	Qtr Ended Sep 16	Qtr Ended Sep 15	% Growth or Decline				
Americas	\$107,643	\$95,578	13%				
EMEA	44,737	39,054	15%				
Asia-Pacific	22,298	32,217	-31%				
Total Net New	\$174,678	\$166,849	5%				
CFS contribution	-	6,021					
Total Net New (ex CFS)	\$174,678	\$160,828	9%				





# **Non-GAAP Operating Income (Loss)**

	Quarter Ended September 30,			
2	016	2015		
	(\$9.4)	\$23.9		
	-	0.2		
	1.6	0.9		
	2.9	-		
	0.5			
<u> </u>	1.9	0.6		
\$	(2.5) \$	25.6		
	2	Septembe 2016 (\$9.4) - 1.6 2.9 0.5 1.9		





# **Adjusted EBITDA**

Adjusted EBITDA (millions)	Quarter Ended September 30,				
	2016	2015			
Net income (loss)	(\$9.8)	\$14.8			
Plus:					
Income tax expense (benefit)	(6.4)	3.8			
Net interest expense, net	9.7	9.6			
Net other expense (income)	(2.8)	(4.3)			
Depreciation expense	5.5	5.3			
Amortization expense	19.4	18.3			
Non-cash compensation expense	10.8	0.8			
Adjusted EBITDA	\$26.4	\$48.3			
Deferred revenue fair value adjustment	-	0.2			
Employee related actions	1.6	0.9			
Facilities related actions	2.9	-			
Adjustment to gain on sale of CFS assets	0.5	-			
Significant transaction related expenses	1.9	0.6			
Adjusted EBITDA excluding significant transaction					
related expenses	\$ 33.3	\$ 50.0			

Adjusted EBITDA excluding CFS impact (millions)		Quarter Ended September 30,					
		2016	2015				
Total Adjusted EBITDA		\$33.3		\$50.0			
CFS Adjusted EBITDA		-		(3.6)			
Retained indirect costs during TSA period		1.8					
Total Adjusted EBITDA excluding CFS impact	\$	35.1	\$	46.4			
Retained indirect costs during TSA period	\$		\$				





# **Operating Free Cash Flow**

Reconciliation of Operating Free Cash Flow (millions)	Quarter Ended September 30,		
	2016	2015	
Net cash provided by operating activities	\$7.3	\$69.5	
Net after-tax payments associated with employee-related actions	0.8	1.0	
Net after-tax payments associated with facility closures	0.2	-	
Net after-tax payments associated with significant transaction related expenses	2.6	0.4	
Less capital expenditures Plus capital expenditures for European datacenter and cyber	(20.5)	(9.7)	
security	8.5	-	
Operating Free Cash Flow	(\$1.1)	\$61.2	

\* Tax effected at 35%





# **60-Month Backlog**

	Quarter	Ended		
Backlog 60-Month (millions)	September 30, 2016	September 30, 2015		
Americas	\$2,847	\$3,010		
EMEA	920	834		
Asia/Pacific	325	307		
Backlog 60-Month	\$4,092	\$4,151		
Deferred Revenue	\$158	\$172		
Other	3,934	3,979		
Backlog 60-Month	\$4,092	\$4,151		





## **Backlog as a Contributor of Quarterly Revenue**

Revenue					
	Qtr Ended	Qtr Ended	% Growth or		
Revenue	Sep 16	Sep 15	Decline		
Revenue from Backlog	\$212,175	\$228,561	-7.2%		
Revenue from Bookings	4,800	10,140	-52.7%		
Total Revenue	\$216,975	\$238,701	-9.1%		
Revenue from Backlog	98%	96%			
Revenue from Bookings	2%	4%			

- Backlog from monthly recurring revenues and project go-lives continues to drive • current quarter GAAP revenue
- Revenue from current quarter sales consistent with prior quarters •





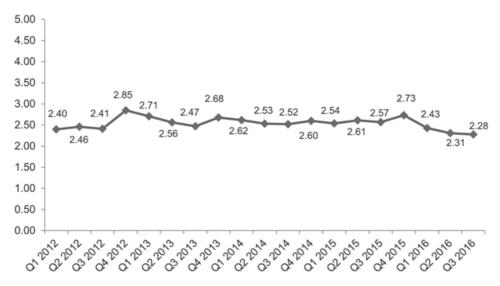
### **EPS Impact of Non-Cash and Significant Transaction Related Items**

EPS impact of non-cash and significant transaction								
related items	Quarter Ended							
(millions)		September 30,						
	20162				20	2015		
	EPS	Impact	mpact \$ in Millions (Net of Tax)		EPS Impact		\$ in Millions (Net of Tax)	
GAAP net income (loss)	\$	(0.08)	\$	(9.8)	\$	0.12	\$	14.8
Plus:								
Gain on sale of CFS assets		-		0.3		-		-
Significant transaction related expenses		0.03		4.0		0.01		1.0
Deferred revenue fair value adjustment		-		-		-		0.1
Amortization of acquisition-related intangibles		0.03		3.4		0.03		3.6
Amortization of acquisition-related software		0.04		4.5		0.03		3.9
Non-cash equity-based compensation		0.06		6.7		-		0.5
Total	\$	0.16	\$	18.9	\$	0.07	\$	9.1
Diluted EPS adjusted for non-cash and significant transaction related items	\$	0.08	\$	9.1	\$	0.19	\$	23.9
* Tax Effected								





### **Contract Duration Metric**



- · Represents dollar average remaining contract life (in years) for term license software contracts
- Excludes perpetual contracts (primarily heritage S1 licensed software contracts)
- Excludes all hosted contracts as both cash and revenue are ratable over the contract term





## **Non-GAAP Financial Measures**

To supplement our financial results presented on a GAAP basis, we use the non-GAAP measures indicated in the tables, which exclude certain business combination accounting entries related to the acquisition of Online Resources Corporation and significant transaction related expenses, as well as other significant non-cash expenses such as depreciation, amortization, and non-cash compensation, that we believe are helpful in understanding our past financial performance and our future results. The presentation of these non-GAAP financial measures should be considered in addition to our GAAP results and are not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with GAAP. Management generally compensates for limitations in the use of non-GAAP financial measures by relying on comparable GAAP financial measures and providing investors with a reconciliation of non-GAAP financial measures only in addition to and in conjunction with results presented in accordance with GAAP. We believe that these non-GAAP financial measures reflect an additional way to view aspects of our operations that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business. Certain non-GAAP measures include:

- Non-GAAP revenue: revenue plus deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements. Non-GAAP revenue should be considered in addition to, rather than as a substitute for, revenue.
- Non-GAAP operating income: operating income plus deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements and significant transaction related expenses and less the pre-tax gain on the divestiture of CFS. Non-GAAP operating income should be considered in addition to, rather than as a substitute for, operating income.
- Adjusted EBITDA: net income plus income tax expense, net interest income (expense), net other income (expense), depreciation, amortization, and non-cash compensation, as well as deferred revenue that would have been recognized in the normal course of business by Online Resources if not for GAAP purchase accounting requirements and significant transaction related expenses. Adjusted EBITDA should be considered in addition to, rather than as a substitute for, operating income.





### **Non-GAAP Financial Measures**

ACI is also presenting operating free cash flow, which is defined as net cash provided by operating activities, plus payments associated with acquired opening balance sheet liabilities, net after-tax payments associated with employeerelated actions and facility closures, net after-tax payments associated with significant transaction related expenses and less capital expenditures plus capital expenditures for European data center and cyber security. Operating free cash flow is considered a non-GAAP financial measure as defined by SEC Regulation G. We utilize this non-GAAP financial measure, and believe it is useful to investors, as an indicator of cash flow available for debt repayment and other investing activities, such as capital investments and acquisitions. We utilize operating free cash flow as a further indicator of operating performance and for planning investing activities. Operating free cash flow should be considered in addition to, rather than as a substitute for, net cash provided by operating activities. A limitation of operating free cash flow is that it does not represent the total increase or decrease in the cash balance for the period. This measure also does not exclude mandatory debt service obligations and, therefore, does not represent the residual cash flow available for discretionary expenditures. We believe that operating free cash flow is useful to investors to provide disclosures of our operating results on the same basis as that used by our management.

ACI also includes backlog estimates, which include all license, maintenance, services, and hosting specified in executed contracts, as well as revenues from assumed contract renewals to the extent that we believe recognition of the related revenue will occur within the corresponding backlog period. We have historically included assumed renewals in backlog estimates based upon automatic renewal provisions in the executed contract and our historic experience with customer renewal rates.





# **Non-GAAP Financial Measures**

Backlog is considered a non-GAAP financial measure as defined by SEC Regulation G. Our 60-month backlog estimate represents expected revenues from existing customers using the following key assumptions:

- Maintenance fees are assumed to exist for the duration of the license term for those contracts in which the committed maintenance term is less than the committed license term.
- License, facilities management, and software hosting arrangements are assumed to renew at the end of their committed term at a rate consistent with our historical experiences.
- · Non-recurring license arrangements are assumed to renew as recurring revenue streams.
- Foreign currency exchange rates are assumed to remain constant over the 60-month backlog period for those contracts stated in currencies other than the U.S. dollar.
- Our pricing policies and practices are assumed to remain constant over the 60-month backlog period.

Estimates of future financial results are inherently unreliable. Our backlog estimates require substantial judgment and are based on a number of assumptions as described above. These assumptions may turn out to be inaccurate or wrong, including, but not limited to, reasons outside of management's control. For example, our customers may attempt to renegotiate or terminate their contracts for a number of reasons, including mergers, changes in their financial condition, or general changes in economic conditions in the customer's industry or geographic location, or we may experience delays in the development or delivery of products or services specified in customer contracts which may cause the actual renewal rates and amounts to differ from historical experiences. Changes in foreign currency exchange rates may also impact the amount of revenue actually recognized in future periods. Accordingly, there can be no assurance that contracts included in backlog estimates will actually generate the specified revenues or that the actual revenues will be generated within the corresponding 60-month period.

Backlog should be considered in addition to, rather than as a substitute for, reported revenue and deferred revenue.





## **Forward-Looking Statements**

This presentation contains forward-looking statements based on current expectations that involve a number of risks and uncertainties. Generally, forward-looking statements do not relate strictly to historical or current facts and may include words or phrases such as "believes," "will," "expects," "anticipates," "intends," and words and phrases of similar impact. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995.

Forward-looking statements in this presentation include, but are not limited to, statements regarding:

- · Continued traction with Universal Payments;
- · Expectations regarding 2016 financial guidance related to revenue and adjusted EBITDA; and
- · Expectations regarding full year net new bookings growth



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22

### **Forward-Looking Statements**

All of the foregoing forward-looking statements are expressly qualified by the risk factors discussed in our filings with the Securities and Exchange Commission. Such factors include, but are not limited to, increased competition, the success of our Universal Payments strategy, demand for our products, restrictions and other financial covenants in our credit facility, consolidations and failures in the financial services industry, customer reluctance to switch to a new vendor, the accuracy of management's backlog estimates, the maturity of certain products, our strategy to migrate customers to our next generation products, ratable or deferred recognition of certain revenue associated with customer migrations and the maturity of certain of our products, failure to obtain renewals of customer contracts or to obtain such renewals on favorable terms, delay or cancellation of customer projects or inaccurate project completion estimates, volatility and disruption of the capital and credit markets and adverse changes in the global economy, our existing levels of debt, impairment of our goodwill or intangible assets, litigation, future acquisitions, strategic partnerships and investments, risks related to the expected benefits to be achieved in the transaction with PAY.ON, the complexity of our products and services and the risk that they may contain hidden defects or be subjected to security breaches or viruses, compliance of our products with applicable legislation, governmental regulations and industry standards, our ability to protect customer information from security breaches or attacks, our compliance with privacy regulations, the protection of our intellectual property in intellectual property litigation, exposure to credit or operating risks arising from certain payment funding methods, the cyclical nature of our revenue and earnings and the accuracy of forecasts due to the concentration of revenue-generating activity during the final weeks of each quarter, business interruptions or failure of our information technology and communication systems, our offshore software development activities, risks from operating internationally, including fluctuations in currency exchange rates, exposure to unknown tax liabilities, volatility in our stock price, our pending appeal of the \$43 million judgement, plus \$2.7 million of attorney fees and costs awarded against us in the BHMI litigation, and potential claims associated with our sale and transition of our CFS assets and liabilities. For a detailed discussion of these risk factors, parties that are relying on the forward-looking statements should review our filings with the Securities and Exchange Commission, including our most recently filed Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q.



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23