



ACI Worldwide Unveils ACI Case Management Powered by i-Sight

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New mobile-friendly case management software ensures organizations will comply with strict financial regulations for investigating and reporting suspicious activity and financial crimes

NAPLES, Fla.--(BUSINESS WIRE)--May 23, 2018-- [ACI Worldwide](#) (NASDAQ: ACIW), a leading global provider of real-time [electronic payment and banking solutions](#), and i-Sight, a global leader in the provision of web-based investigative case management software, have partnered to deliver next-generation ACI Case Management. ACI Case Management is part of the UP [Payments Risk Management](#) solution supporting both on-premise and cloud deployments. With ACI Case Management, organizations can ensure the implementation of proper process controls and immediate access to relevant transaction, customer, and fraud data crucial to identifying, investigating, managing and reducing financial exposure, and mitigating direct and indirect fraud losses.

Timely intelligence is critical to helping arrest losses, and organizations that overlook key fraud and compliance indicators risk substantially damaging their bottom line and contributing to a poor customer experience. With ACI Case Management, drag and drop reporting, optimized workflow rules and evidence management can be easily accessed through the solution's mobile-friendly platform – making access to case data and pertinent timeline reminders invaluable.

With ACI Case Management powered by i-Sight, organizations can streamline the investigative workflow and rapidly create new cases, quickly manage tasks and easily conduct analysis. A logical and structured workflow ensures that all steps are tracked and completed, deadlines are met and stakeholders are informed. Using new visualization tools and techniques to map out data, businesses can identify patterns and trends and align actions with business strategy.

"Whether it's anti-fraud controls or compliance cases, the need for organizations to easily manage investigations efficiently and on a timely basis is critical," said Joe Gerard, CEO, i-Sight. "Our efficient workflow, convenient mobile access and lightning-fast reporting have saved our clients millions of hours on case management and investigations. Now as part of ACI's UP Payments Risk Management solution, organizations have a comprehensive approach for managing financial fraud and staying compliant."

"In the prevention of financial crimes, it's no longer just about fraud protection, rather organizations must address compliance and customer experience as part of their response," said Andreas Suma, vice president, payments risk management, ACI Worldwide. "Failing to comply with anti-money laundering (AML) and know-your-customer (KYC) compliance issues can cost institutions tens of millions of dollars. Moreover, a frictionless customer experience is crucial to the survival of the business. With i-Sight, we can better serve and augment our clients' compliance policies and practices to be consistent with regulations, address financial fraud, and ensure a better customer experience, thereby mitigating potentially costly penalties."

ACI's UP Payments Risk Management solution suite, which includes ACI's award-winning Proactive Risk Manager, provides comprehensive [enterprise fraud management](#) capabilities. The solution suite includes advanced machine learning, predictive analytics and case management to help card issuers, acquirers and financial institutions identify, mitigate and report on financial fraud.

About ACI Worldwide

ACI Worldwide, the [Universal Payments](#) (UP) company, powers [electronic payments](#) for more than 5,100 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries, as well as thousands of global merchants, rely on ACI to execute \$14 trillion each day in payments and securities. In addition, myriad organizations utilize our [electronic bill presentment and payment](#) services. Through our comprehensive suite of software solutions delivered on customers' premises or through ACI's [private cloud](#), we provide real-time, [immediate payments](#) capabilities and enable the industry's most complete [omni-channel payments](#) experience. To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter [@ACI_Worldwide](#).

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