

ACI Worldwide Named a Leader Among Global Merchant Payment Providers by Independent Research Firm

October 10, 2018

ACI receives highest possible score in criterion of Omnichannel Solution Vision and Market Presence category—cited for providing vast global reach with superior flexibility

NAPLES, Fla.--(BUSINESS WIRE)--Oct. 10, 2018-- ACI Worldwide (NASDAQ: ACIW), a leading global provider of real-time electronic payment and banking solutions, announced today it has been named a leader by

Forrester Research, Inc. in <u>The Forrester Wave™: Global Merchant Payment Providers</u>Q4 2018, report.

The report evaluated global providers of merchant payments solutions against 20 criteria that were grouped into 3 high-level categories including: Current Offering, Strategy and Market Presence. Among the 11 global vendors included, ACI was one of only two positioned as a Leader; ACI received the highest possible score in criterion of omnichannel solution vision and Market Presence category.

The report recognized ACI, the only non-acquiring technology vendor in the Wave, as providing vast global reach with superior flexibility, noting that "Merchants who choose to 'architect' their own payments stack need look no further than ACI Worldwide." The report went on to state that "ACI is a best fit for retailers that want a global 'payments integration hub' that provides maximum flexibility to manage multiple acquirers, payment methods, and technology providers."

ACI's UP Merchant Payments provides global connectivity to acquirers, payment card networks, third-party networks and alternative payment providers, delivering the freedom to choose the payment approach that is most appropriate for the merchant. The flexible cloud-based payments platform includes integrated fraud management to fit strategic channel needs along with the scalability to meet sales growth. It also supports customer loyalty and revenue growth by providing a seamless payments experience for in-store, eCommerce, mobile and more, regardless of the channel, geography, payments type or fulfilment option desired by the merchant.

"We believe that achieving a position as a leader, as well as our scores for omnichannel solution vision and market presence, are testament to our great team and our great customers," said Mike Braatz, chief solutions officer, ACI Worldwide. "Today's consumers expect to be able to buy anytime, anywhere, with whatever channel and payments method is at their fingertips. UP Merchant Payments empowers merchants to meet these demands, resulting in both loyalty and growth. Our unique position in the market allows us to deliver greater choice to merchants that desire control and flexibility to select the acquirers and payment partners best suited to meet their needs as they expand across borders and respond to market changes."

To download a complimentary copy of this report, please click here or visit https://www.aciworldwide.com/forrester.

About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> (UP) company, powers <u>electronic payments</u> for more than 5,100 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries, as well as thousands of global merchants, rely on ACI to execute \$14 trillion each day in payments and securities. In addition, myriad organizations utilize our <u>electronic bill presentment and payment</u> services. Through our comprehensive suite of software solutions delivered on customers' premises or through ACI's <u>private cloud</u>, we provide real-time, <u>immediate payments</u> capabilities and enable the industry's most complete <u>omni-channel payments</u> experience. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter <u>@ACI_Worldwide</u>.

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ACI Worldwide
Dan Ring, 781-370-3600
dan.ring@aciworldwide.com