## ACI UNIVERSAL PAYMENTS.

# ACI Worldwide Recognized as "Best-in-Class" by Aite Group in Cash Management Benchmarking Study

October 25, 2018

New study evaluates vendors for strengths in critical areas of importance to financial institutions

NAPLES, Fla.--(BUSINESS WIRE)--Oct. 25, 2018-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading global provider of real-time <u>electronic payment and</u> <u>banking solutions</u>, today announced that its digital banking platform, Universal Online Banker, received "Best-in-Class" status in the <u>AIM Evaluation</u>: <u>The Leading Providers of U.S. Cash Management</u>, 2018 report from Aite Group. According to the report, ACI's <u>Universal Online Banker</u> showed strength in its breadth of functionality, and had the best open API-enabled architecture providing greater flexibility and a new modern interface.

Leveraging the Aite Impact Matrix (AIM), the report evaluates eight cash management platform providers focusing on four key components including stability, client strength, product features and client services. Based on the firm's analysis of participating cash management platform providers, the AIM highlighted three specific types of vendor groupings including Best-in-Class, Contenders and Incumbent or Emerging. As one of the Best-in-Class vendors, ACI is among the leaders with strong financials, a diverse client base and a robust solution with industry-leading functionality and reliable client service, according to the Impact Report.

"As the financial services industry embraces digital transformation strategies to meet new client expectations and an expanded definition of banking, there is a compelling need for a modern, next-generation cash management platform," said Christine Barry, research director, Wholesale Banking Practice, Aite Group. "In their drive to compete in a space where customer experience and digitization are key, this Impact Report aims to help banks evaluate the cash management product portfolio that will serve them and their customers best."

"It's an honor to be recognized among the Best-in-Class vendors in Aite's Cash Management benchmark report," said Jim Gillespie, vice president, Digital Channels, ACI Worldwide. "With the refreshed user interface and mobile capabilities of Universal Online Banker, we're helping banks expand their digital offerings and improve the customer experience. Our clients are already seeing increased revenue from both new and existing customers as a result."

ACI's Universal <u>Online Banker</u> provides banks with the opportunity to offer numerous additional features and services to their commercial and business banking customers. The cloud-based solution incorporates industry-leading security, and includes an extensive library of APIs, and the ease of access through mobile, tablets and desktops allows banking customers to manage their cash management position wherever and whenever they want.

For more information on Universal Online Banker, visit: https://www.aciworldwide.com/products/universal-online-banker

Meet ACI at AFP, booth # 1107, November 4-7, McCormick Place Convention Center, Chicago. For more information, please visit: ACI Worldwide at AFP.

### Methodology:

Leveraging the AIM, a proprietary Aite Group vendor assessment framework, this Impact Report evaluates the overall competitive position of each vendor, focusing on vendor stability, client strength, product features, and client services.

The following criteria were applied to develop a list of vendors for participation:

- · Bank awareness of the vendor as a provider of a viable cash management offering
- Successful implementation of a cash management solution at a minimum of one U.S.-based financial institution and an ability to provide client references
- · Ability to offer a full out-of-the-box cash management solution as opposed to just components of one

Participating vendors were required to complete a detailed product request for information (RFI) comprising both qualitative and quantitative questions, conduct a product demo and briefing, and provide active client references

### About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> (UP) company, powers <u>electronic payments</u> for more than 5,100 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries, as well as thousands of global merchants, rely on ACI to execute \$14 trillion each day in payments and securities. In addition, myriad organizations utilize our <u>electronic bill presentment and payment</u> services. Through our comprehensive suite of software solutions delivered on customers' premises or through ACI's <u>private cloud</u>, we provide real-time, <u>immediate payments</u> capabilities and enable the industry's most complete <u>omni-channel payments</u> experience. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter <u>@ACL\_Worldwide</u>.

### © Copyright ACI Worldwide, Inc. 2018.

ACI, ACI Worldwide, ACI Payment Systems, the ACI logo, ACI Universal Payments, UP, the UP logo, ReD, PAY.ON and all ACI product names are trademarks or registered trademarks of ACI Worldwide, Inc., or one of its subsidiaries, in the United States, other countries or both. Other parties' trademarks referenced are the property of their respective owners.

Product roadmaps are for informational purposes only and may not be incorporated into a contract or agreement. The development release and timing of future product releases remains at ACI's sole discretion. ACI is providing the following information in accordance with ACI's standard product communication policies. Any resulting features, functionality, and enhancements or timing of release of such features, functionality, and enhancements are at the sole discretion of ACI and may be modified without notice. All product roadmap or other similar information does not represent a

commitment to deliver any material, code, or functionality, and should not be relied upon in making a purchasing decision.

View source version on businesswire.com: https://www.businesswire.com/news/home/20181025005405/en/

Source: ACI Worldwide

ACI Worldwide Dan Ring, 781-370-3600 dan.ring@aciworldwide.com or Nidhi Alberti, 781-370-3600 nidhi.alberti@aciworldwide.com