



## ACI Worldwide Achieves Best-in-Class Ranking in 2021 Aite Matrix: Leading U.S. Cash Management Vendors

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ACI's Universal Online Banker lauded for client service and product features; ACI considered a "true partner" by customers

MIAMI--(BUSINESS WIRE)--Nov. 3, 2021-- [ACI Worldwide](#) (NASDAQ: ACIW), a leading global provider of [real-time digital payment software and solutions](#), today announced it has achieved a best-in-class ranking in Aite-Novarica Group's " [2021 Aite Matrix: Leading U.S. Cash Management Vendors](#)" landscape report. The company secured the market's top ratings in the categories of vendor stability, client service and product features in a field of the industry's leading vendors. The vendors were evaluated via the Aite Matrix, Aite-Novarica's highly governed and quantitative vendor evaluation methodology.

According to Aite-Novarica research findings, "ACI has risen in the ranks because of its robust functionality, success with large banks, and payments strength. Its efforts to improve service and implementation experiences are paying off, and the vendor is enjoying greater client retention." The report adds that ACI's platform is "user-friendly, feature-rich, and among the strongest in the industry for its payments capabilities."

ACI secured best-in-class ratings in numerous key categories. **In vendor stability**, which highlights the knowledge and vision of the U.S. market and customer feedback on the quality of the management team category, ACI received among the highest scores of all participating vendors. **In client service**, which includes feedback about each vendor's ability to deliver on promises and provide high service levels and a positive cost value, ACI was lauded for its greater focus on service and smoother implementations. **In product features**, which factors the robustness and breadth of the functionality within each vendor's cash management offerings, ACI scored among the highest of all vendors and was noted for its focus on payments leadership.

"We are honored to be recognized among the industry leaders in U.S. Cash Management and this recognition is testament to an amazing team of seasoned digital banking professionals and the many innovative financial institutions that utilize our digital banking offerings," said Jim Gillespie, head of digital banking, ACI Worldwide. "We are proud of this important validation, which reflects both our strategy to advance our customer centricity and our payments leadership position."

To download a complimentary copy of the Aite-Novarica Group's 2021 "Aite Matrix: Leading U.S. Cash Management Vendors" landscape report," please click [here](#).

### About ACI Worldwide

[ACI Worldwide](#) is a global software company that provides mission-critical [real-time payment solutions](#) to corporations. Customers use our proven, scalable and secure solutions to process and manage [digital payments](#), enable [omni-commerce payments](#), present and process [bill payments](#), and manage [fraud and risk](#). We combine our global footprint with local presence to drive the real-time digital transformation of payments and commerce.

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