

Real-Time Payments Evolution Underway as Asia-Pacific Seeks New Growth Frontiers – ACI Worldwide Report

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- Asia-Pacific remains the most developed real-time payments market globally, with Thailand leading the way in terms of volume and economic growth
- 118.3 billion real-time payment transactions were made globally in 2021 a YoY growth of 64.5 percent set to rise to 427.7 billion in 2026, according to GlobalData
- Real-time payments are forecast to help generate additional GDP of US\$173 billion by 2026, up from US\$78.4 billion in 2021 – according to a Cebr economic impact study of 30 of the world's largest economies, including both industrialized and developing nations
- · Cebr study outlines wide-ranging policy recommendations to maximize the economic impact of real-time payments

SINGAPORE--(BUSINESS WIRE)--Apr. 26, 2022-- Asia-Pacific is gearing up for the next phase of its real-time payments journey as the region's major players seek new growth opportunities and prepare to enter the next stage of their real-time payments development, according to the third edition of *Prime Time for Real Time 2022*, published by <u>ACI Worldwide</u>, (NASDAQ: ACIW), in partnership with <u>GlobalData</u>, a leading data and analytics company, and <u>the Centre for Economics and Business Research</u> (Cebr).

The report – tracking real-time payments volumes and growth across 53 countries – includes an economic impact study for the first time, providing a comprehensive view of the economic benefits of real-time payments for consumers, businesses and the broader economy across 30 countries. The report covers all G20 nations, excluding Russia. *

The research shows that governments that advance the real-time modernization of their national payments infrastructure create a win-win situation for all stakeholders in the payments ecosystem: consumers and businesses benefit from fast, frictionless and hyper-connected payments services, financial institutions future-proof their business in a highly competitive environment by speeding up cloud-first and data-centric modernization, and national governments boost economic growth, reduce the size of their shadow economy and create a fairer financial system for all.

Highlights Asia-Pacific (APAC):

Thailand:

- In 2021 Thailand recorded 9.7 billion real-time transactions, the fourth leading country in the world. The widespread adoption of real-time payments resulted in estimated cost savings of US\$1.3 billion for businesses and consumers in 2021, which helped to unlock US\$6 billion of additional economic output, representing 1.12% of the country's GDP.
- With real-time payments transaction numbers expected to rise to 25.7 billion in 2026, net savings for consumers and businesses are forecast to climb to \$US3.9 billion in 2026, helping to generate an additional \$US13.4 billion of economic output, equivalent to 2.08% of the country's forecasted GDP.
- Of all countries covered in the Cebr economic impact study, by 2026 the country has the second largest forecast GDP facilitated by real-time payments in percentage terms (2.08%).

Singapore:

- Singapore saw real-time payments transactions hit 256 million and realized approximately \$US105 million worth of cost savings for businesses and consumers, while adding \$US349 million of additional economic output, equivalent to 0.10 % of GDP.
- Real-time payments transactions are predicted to reach 603 million in 2026, a CAGR of 18.7% net savings for consumers and businesses are expected to reach \$US231 million, generating additional economic output of \$US573 million, or 0.15% of GDP.

Malaysia:

- Malaysia recorded 1.1 billion real-time payments transactions in 2021, accounting for an estimated \$US434 million cost savings for businesses and consumers, and unlocking \$US364 million of additional economic output, equivalent to 1.11 % of GDP.
- Cebr forecasts real-time transactions to grow at 3.6 billion in 2026, a CAGR of 26.9%, with net savings for consumers and businesses expected to reach \$US637 million in 2026, generating additional economic output of \$US954 million, or 0.2% of GDP.

Indonesia:

- In December 2021, Indonesia launched its first nationwide real-time payments network, BI-FAST. The infrastructure was
 implemented in less than six months. The country's central bank requests that the country's financial institutions rapidly
 adopt and implement the underlying infrastructure.
- With real-time transactions set to rise to 1.6 billion in 2026 net savings for consumers and businesses are forecast to climb to \$US222 million, helping to generate an additional \$US747 million of economic output, equivalent to 0.05 % of the country's forecasted GDP.

The report identified APAC as the prime driver for global real-time payments growth and adoption, with many of the region's nations operating successful, mature schemes. However, much of the success has been built on a rapid surge in national, low-value transactions. As high growth rates flatten, APAC nations are set to move up the value chain to explore and expand growth opportunities beyond their own shores.

"Asia-Pacific remains at the forefront of real-time payments innovation as its real-time base pivots towards larger volume transactions and more sophisticated services for our businesses and consumers," said **Leslie Choo, Head of Asia-Pacific, ACI Worldwide**. "The next stage of evolution for the region is to develop linkages to provide a truly pan-regional real-time infrastructure, unlocking much greater economic benefit and opening up the formal financial sector to the region's vast unbanked and underbanked population."

"Real-time transactions and growth forecasts continue to rise globally, with emerging countries like India leading the way and outpacing developed nations. Governments around the globe that enable real-time schemes are driving economic growth and prosperity by providing consumers and businesses with cheaper, faster, and more efficient payment methods," said **Jeremy Wilmot, chief product officer, ACI Worldwide.**

"By allowing for the transfer of money between parties within seconds rather than days, real-time payments improve overall market efficiencies in the economy," commented **Owen Good**, **Head of Advisory**, **Centre for Economic and Business Research**. "Real-time payments improve liquidity in the financial system and therefore function as a catalyst for economic growth. This is especially important for our fast-paced and digital-led gig economies. Workers are paid quickly, allowing them to better plan their finances. Businesses have more flexibility and reduce the need for burdensome cashflow management."

"Developing nations continue to drive the majority of real-time volume gains, confirming the industry trend of the strongest growth coming from economies with minimal existing electronic payments infrastructure, and therefore heavier reliance on cash," said **Sam Murrant, Lead Analyst, GlobalData.** "Amid all this activity, mobile in its multiple forms will shape the trajectory of real-time payments for developing markets. India provides the template for mobile wallet integration with underlying real-time payment systems. Mobile will still be the leading form factor in developed markets. However, we may see banks' involvement sitting more behind wallets."

Prime Time Real Time Report 2022 - All Global Figures-at-a-Glance

GlobalData - Real-Time Payments Growth:

		2021	2026	5	
Real-time transactions made globally		118.3 billion 427.7 billion		YoY growth 64.5%	
	2021				
Five countries with the highest volume of real-time payment transactions	India 48.6 billion	China 18.5 billion	Thailand 9.7 billion	Brazil 8.7 billion	South Korea 7.4 billion
	CAGR 2021 – 2026				
Top 5 fastest growing real-time markets (where instant payments share of all electronic payments was 10% in 2021)	Brazil 56.8%	Oman 41.0%	India 33.5%	Philippine: 31.7%	s Malaysia 26.9%
Top fastest growth of real-time transactions by regions	South & Central America 51.3%	Middle East, Africa & South Asia 32.6%	North America 30.2%	Europe 23.0%	Asia-Pacific 15.0%
Cebr Real-Time Economic Impact:					
2021		2026			

Aggregated net savings for consumers and businesses facilitated by real-time payments across the 30 countries observed

US\$46.6 billion

US\$184.0 billion

US\$78.4 billion US\$173.0 billion

Formal GDP facilitated by real-time payments (equivalent to 0.10% of the combined GDP of (equivalent to 0.19% of the combined forecasted

the 30 countries) GDP of the 30 countries)

Global number of jobs required to produce an

equivalent level of output 4.9 million jobs 10.3 million jobs

India, Brazil, China, Thailand, South Korea – business and consumer level benefits

US\$37.0 billion combined

US\$164.6 billion combined

India, Brazil, China, Thailand, South Korea – US\$54.6 billion US\$131.7 billion

formal GDP supported by real-time: (Equivalent to 0.23% of the combined GDP of GDP of the five countries, or the equivalent output of GDP of the five countries, or the equivalent output

4.2 million workers)

U.S., Canada, U.K., France, Germany – business and consumer level benefits

US\$2.1 billion combined US\$5.5 billion combined

U.S., Canada, U.K., France, Germany – formal 7.3 billion 13.9 billion

GDP supported by real-time: (Equivalent to 0.02% of the combined GDP of (Equivalent to 0.04% of the combined forecasted the five countries, or the equivalent output of GDP of the five countries, or the equivalent output

70.4 million workers) of 118.9 million workers)

GlobalData - Consumer Payments Modernization:

2021

52.7 1% Over half of consumers worldwide now own and use a mobile

wallet:

up 12.1% in the two years since 2019 (Covid-19 impact), and up 33.8% since 2018 $\,$

GlobalData - Fraud Trends

2020 2021

Cases of card details being stolen online are falling – 2021 saw a slight decrease in cases 17.5% 16.9%

 $\textbf{Cases of card details being stolen or skimmed in person are also falling - 2021 saw a decrease in cases 15.5\% \ 0.5\% \\$

Digital wallet account hacks, identity theft and social engineering cases are rising. Percentage of total fraud cases: 2020 2021

Digital wallet account hacks 6.2% 7.3%

Identity theft 11.6% 12.0%

Social engineering 13.7% 14.4%

Note to editors: In the absence of a robust data set, Russia has not been included in the Cebr Economic Impact Study.

About ACI Worldwide

ACI Worldwide is a global leader in mission-critical, <u>real-time payments software</u>. Our proven, secure and scalable software solutions enable leading corporations, fintechs, financial disruptors and merchants to process and manage <u>digital payments</u>, power <u>omni-commerce payments</u>, present and process <u>bill payments</u>, and manage <u>fraud and risk</u>. We combine our global footprint with a local presence to drive the <u>real-time digital transformation</u> of payments and commerce.

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