

Genesis Financial Powers Loan Payments with ACI Worldwide's Bill Payment Solutions

Leading consumer finance company leverages ACI's integrated bill payment engine to solve complexity of electronic bill payment processing

NAPLES, Fla.--(BUSINESS WIRE)-- [ACI Worldwide](#) (NASDAQ: ACIW), a leading international provider of [electronic payment and banking systems](#), announced today that Genesis Financial Solutions has selected ACI Bill Payment Solutions, the industry's most comprehensive [electronic bill payment](#) system, to facilitate customer loan payments.

Genesis Financial Solutions, a leading U.S. consumer finance company, was using multiple legacy systems across different lines of business and funding sources. As its business grew, the complexity of managing multiple systems increased. The company needed a more efficient and integrated way to manage its bill payment processing across multiple payment channels. Genesis Financial Solutions selected ACI's Bill Payment Engine to power its mobile, web, IVR (interactive voice response), call center and eLockbox (consolidated remittances) payment options.

"From our company's onset, we've been focused on providing customers with exceptional service, which has resulted in considerable growth. As we've grown, so have our business lines and our finance offerings. We previously relied on multiple bill pay systems, which caused silos and inefficiencies," said Lisa Nilsson, SVP of Operations, Genesis Financial Solutions. "We needed a single, yet powerful integrated offering across all of our business lines, and ACI's integrated Bill Payment Engine was the logical choice."

"Leading billers recognize that bill presentment and payment processing is incredibly complex, which is why they're utilizing ACI Bill Payment Solutions," said Eric Labiak, senior vice president, ACI Worldwide. "Our integrated offering gives billers the most options for receiving electronic payments, resulting in improved customer satisfaction, all while reducing support expenses and compliance issues."

About ACI Worldwide

ACI Worldwide powers electronic payments and banking for more than 5,000 financial institutions, retailers, billers and processors around the world. ACI software enables \$13 trillion in payments each day, processing transactions for more than 250 of the leading global retailers, and 18 of the world's 20 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payments processing; card and merchant management; [online banking](#); mobile, branch and voice banking; [fraud detection](#); trade finance; and [electronic bill presentment and payment](#). To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter @ACI_Worldwide.

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