

CSI Enhances its Fraud Protection Platform with ACI Worldwide

ACI's UP Payments Risk Management helps leading fintech services company monitor card transactions and reduce fraud for its customers

NAPLES, Fla.--(BUSINESS WIRE)-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading global provider of real-time <u>electronic</u> <u>payment and banking solutions</u>, today announced that Computer Services, Inc. (CSI) (OTCQX: CSVI), a leading fintech services company, has partnered with ACI to power its card <u>fraud protection platform</u>, extending its long-term relationship with the company.

With a customer base that includes financial institutions and other businesses, CSI must achieve the highest levels of security, especially when it comes to its fraud-detection services. By integrating ACI's award-winning <u>payments risk</u> <u>management solution</u>, ACI Proactive Risk Manager, into its Card Sentry solution, CSI can monitor debit card transactions and proactively identify fraudulent transactions before they occur, reducing overall fraud losses. Proactive Risk Manager provides the company with fast and flexible tools that can adapt to the rapidly changing payments landscape—including the shift toward tokenization, the introduction of new forms of payments and the acceleration of <u>immediate payments</u>.

"Detecting and preventing card fraud is a critical issue for every financial institution, so CSI strives to defend our customers against constant and ever-evolving fraud activities," said Derrick Bretz, director of payment services, CSI. "After a thorough analysis of leading solutions, ACI's Proactive Risk Manager addressed all of our fraud prevention needs—including a comprehensive and agile rules capability, modern profiling tools and advanced analytics. Further, ACI's extensive fraud solution will accommodate CSI's growing product line and channels over time."

Now and into the future, fraud systems will need to apply advanced fraud detection technology, based on behavioral analysis, as well as a holistic view of fraud across multiple channels and accounts. Proactive Risk Manager will enable CSI to introduce real-time alerting, with actionable notification through multiple channels such as mobile and e-mail.

"ACI is pleased to expand its relationship with CSI, which also utilizes our advanced Postilion offering for card processing," said Andreas Suma, vice president, ACI Worldwide. "As we continue to invest and accelerate development in Proactive Risk Manager, we're seeing more and more innovative organizations like CSI in need of powerful and flexible solutions that address myriad fraud challenges. Concurrently, we are also improving the customer experience in the payments ecosystem—at a product, channel or enterprise level."

Proactive Risk Manager is part of ACI's <u>UP Payments Risk Management</u> solution, and leverages <u>ACI's UP Framework</u>, a set of technologies that orchestrates all aspects of <u>payment processing</u> for any payment type, any channel, any currency and any network.

About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> (UP) company, powers <u>electronic payments</u> for more than 5,100 organizations around the world. More than 1,000 of the largest financial institutions and intermediaries as well as thousands of <u>global</u> <u>merchants</u> rely on ACI to execute \$14 trillion each day in payments. In addition, myriad organizations utilize our <u>electronic bill</u> <u>presentment and payment</u> services. Through our comprehensive suite of software and <u>SaaS-based solutions</u>, we deliver real-time, <u>immediate payments</u> capabilities and enable the industry's most complete <u>omni-channel payments</u> experience. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter <u>@ACI_Worldwide</u>.

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