

ACI Worldwide and Integrated Research Partner to Deliver Comprehensive Payment Service Management

(New York, N.Y. – 6 June 2010) – ACI Worldwide, Inc. (Nasdaq: ACIW), a leading international provider of electronic payments software and solutions, announced today that it has entered into a strategic partnership with Integrated Research (ASX: IRI), developer of market-leading PROGNOSIS® performance monitoring solutions. The partnership will jointly offer ACI Payment Service Management™ powered by PROGNOSIS, which is immediately available for A@BASE24® and BASE24-eps® payment processing environments.

This partnership introduces payment service management, which closely aligns the IT services of payments with the payments line-of-business, helping business and operations personnel understand how the financial institution's payments business is performing at every level. ACI Payment Service Management powered by PROGNOSIS provides increased and correlated visibility into the payments business through in-depth monitoring and analysis of transactions, applications, supporting IT infrastructure, and payments devices. It goes beyond simple monitoring of the technology or infrastructure to deliver a complete view of the payments environment from a business, as well as IT, perspective.

Gonzalo Diaz de Valdes O, Operations Manager at UST Transbank, Redbanc and Nexus Chile said, "We have used BASE24 from ACI for almost 20 years and found it to be a solid base on which to run our critical payments business. We also use PROGNOSIS to get real-time visibility into the transactions flowing through BASE24, allowing us to see the performance of the business, ensure the system meets all service levels and provide our customers the outstanding service they expect from us. PROGNOSIS and ACI working together can help us achieve even better monitoring and insight into our payments environment enabling us to move forward with confidence."

Louis Blatt, chief product officer at ACI Worldwide said, "ACI Payment Service Management powered by PROGNOSIS combines ACI's 35 years of industry and payments application expertise with Integrated Research's powerful payments monitoring and management solution. It allows our customers to align IT with the payments business and monitor and manage their payment systems cost effectively, even down to the impact of a new product launch."

Mark Brayan, CEO from Integrated Research said, "PROGNOSIS solutions have been successfully monitoring ACI payments processing systems for customers around the world for many years, and by formally working together, the two organizations can ensure their many joint customers receive the best service to fully understand all aspects of their payments infrastructures. This partnership signals an exciting time for both ACI and Integrated Research as we unite in our shared goal to create new, valuable and highly-differentiated solutions for our customers."

The PROGNOSIS solutions from Integrated Research currently provide deep insight and complete visibility across the entire BASE24 or BASE24-eps infrastructure, enabling customer issues to be identified and addressed proactively and in real time before they become widespread. The detailed level of data PROGNOSIS provides assists stakeholders to make informed business decisions quickly from all perspectives and increase the profitability of payments channels and customer relationships. ACI and Integrated Research intend to work together to extend the solution to cover additional payment applications such as ACI Money Transfer System™ and ACI Proactive Risk Manager™.

For more information please visit www.aciworldwide.com.

About ACI Worldwide

ACI Worldwide is a leading provider of software and services solutions to initiate, manage, secure and operate electronic payments for major banks, retailers and processors around the world. ACI Agile Payments Solution offers a vision for the future for financial institutions of an integrated solution that can meet all their payment needs – from a single service to a complete toolset. Today, ACI products deliver payment processing, online banking, fraud prevention and detection, and back-office services. ACI solutions provide agility, reliability, manageability and scale to customers around the world. Visit ACI Worldwide at www.aciworldwide.com.

About PROGNOSIS and Integrated Research

Integrated Research, the makers of PROGNOSIS, have been providing market-leading performance monitoring solutions for HP NonStop, payment networks, IP telephony environments and distributed systems since 1988. PROGNOSIS is built on a scaleable, fault-tolerant, distributed architecture, proven to deliver real-time monitoring, alerting and deep diagnostics for business-critical transactions, applications and hardware. PROGNOSIS solutions are used by some of the world's largest

financial institutions and retailers to proactively monitor and prevent issues that would negatively impact their customers.
www.prognosis.com

Contact details

For more information contact:

Catherine Eyres

ACI Worldwide

+44 (0) 1923 812741

Catherine.Eyres@aciworldwide.com

Pierre Semaan

Integrated Research

+61 2 9966 1066

pierre.semaan@prognosis.com