

## Horizon Healthcare Services, Inc. Uses ACI Worldwide's Bill Payment Solutions to Support Digital Usage Growth

*ACI provides leading regional insurer with efficient payment system to better engage its growing customer base*

NAPLES, Fla.--(BUSINESS WIRE)-- [ACI Worldwide](#) (NASDAQ: ACIW), a leading global provider of [electronic payment and banking solutions](#), today announced that Horizon Healthcare Services, Inc., New Jersey's oldest and largest health insurer, is leveraging ACI's UP [Bill Payment solutions](#) to power mobile, web, IVR (interactive voice response), call center, card and ACH payment options on one integrated payment system.

The Affordable Care Act has transformed healthcare in the U.S., giving insurers the opportunity to grow their businesses by forging direct relationships with customers. Horizon anticipated the change and selected ACI to replace its legacy in-house payment system, resulting in a significant reduction in staff time spent on payment processing, allowing them to focus on digital usage growth. From January to July 2014, Horizon has seen a 120 percent increase in electronic bill payments among its customer base of more than 3.7 million members.

"Horizon is focused on convenience and ease of use for all of our members and customers," said William Wolfe Director of Billing, Enrollment, and Implementation, Horizon Healthcare Services, Inc. "ACI's system provides our members with choice, access, and convenience that enables Horizon to work more effectively and efficiently to meet their increased billing and enrollment needs."

"Horizon's dramatic increase in electronic bill payments usage speaks to the evolving preferences of its members, who see the benefits of quick and easy bill pay," said Scott Fitzgerald, Vice President and Product Line Manager, ACI Worldwide. "Our integrated, end-to-end UP Bill Payment Solutions meet all consumer payment preferences while also providing a seamless user experience."

### About ACI Worldwide

ACI Worldwide, the [Universal Payments](#) company, powers electronic payments and banking for more than 5,000 financial institutions, retailers, billers and processors around the world. ACI software processes \$13 trillion each day in payments and securities transactions for more than 250 of the leading [global retailers](#), and 21 of the world's 25 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payment processing; card and merchant management; [online banking](#); mobile, branch and voice banking; [fraud detection](#); trade finance; and [electronic bill presentment](#) and payment. To learn more about ACI, please visit [www.aciworldwide.com](http://www.aciworldwide.com). You can also find us on Twitter @ACI\_Worldwide.

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