

Trustco Selects ACI Worldwide to Power Internet Banking

ACI enables leading community bank to better serve customers across multiple channels with integrated platform for internet banking

NAPLES, Fla.--(BUSINESS WIRE)-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading international provider of <u>electronic payment and banking systems</u>, announced today that Trustco Bank has selected the company to power its internet banking and payment services.

As consumer demand has increased for a consistent omni-channel experience, financial institutions have had to evolve their banking and technology strategies. Trustco is among the leading community institutions meeting this demand, delivering its thousands of customers a universal experience.

In order to better service its customers, maximize efficiency and ensure a consistent user experience, Trustco selected ACl's <u>online banking</u> technology, which provides the bank with flexibility, choice and speed to respond quickly to customers' self-service needs. With ACI, the bank and customer have a single, consistent view of account information and transactions from any channel. Trustco chose to host its application in ACI's data centers, which host banking and payment solutions for thousands of financial institutions, retailers and billers.

"Consumers have a lot of choice when it comes to selecting a bank. We have been able to grow because of our singular focus on providing customers with community banking solutions that offer superior convenience, value and security," said Trustco Bank. "We have worked with ACI for a number of years. After evaluating our internet strategy and our hosted service needs, we determined that ACI's self-service banking solution was what we needed to deliver an exceptional banking experience to our client base. ACI's superior technology and ability to provide the solution as a hosted offering allow us to better service our customers and more effectively compete with the top 10 banks."

"Trustco required a solution set that consistently performs and delivers the flexibility and scalability of an integrated, hosted online banking platform," said Eric Labiak, Senior Vice President, ACI Worldwide. "We look forward to continuing to support the bank's needs well into the future, delivering on our Universal Payments strategy of providing a complete set of end-to-end payment services."

About ACI Worldwide

ACI Worldwide, the Universal Payments Company, powers electronic payments and banking for more than 5,000 financial institutions, retailers, billers and processors around the world. ACI software processes \$13 trillion in payments and securities transactions for more than 250 of the leading global retailers, and 21 of the world's 25 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payments processing; card and merchant management; online banking; mobile, branch and voice banking; fraud detection; trade finance; and electronic bill presentment and payment. To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter QACI_Worldwide.com.

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