

Maps Credit Union Selects ACI Worldwide to Power its Online Banking, Mobile Banking and Bill Payment

Leading Pacific Northwest-based credit union leverages ACI's integrated end-to-end banking solution to drive online and mobile banking and bill payment services

NAPLES, Fla.--(BUSINESS WIRE)-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading international provider of <u>electronic payment and</u> <u>banking systems</u>, today announced that Maps Credit Union has selected ACI's <u>integrated online banking platform</u> to power its online banking, mobile banking and bill payment services.

A leading credit union in the Pacific Northwest with nearly 50,000 members, Maps has steadily grown by offering innovative products alongside great customer service. As many of its customers have moved to online and mobile banking, Maps realized the benefits that an integrated multi-channel banking platform would bring, as it expands upon its 'Mobile-First' initiative of providing superior and consistent service to members—in-branch, via desktop or mobile device.

Advanced online banking and mobile solutions are critical to driving customer loyalty, building market share and creating new revenue opportunities, which is why Maps selected ACI's integrated online banking platform for credit unions, ACI Architect Banking. A single end-to-end solution, Architect Banking gives financial institutions like Maps the control, choice and the flexibility to quickly respond to ever-changing consumer and business financial needs.

With Architect Banking's Software Developers Kit (SDK), Maps has the online banking tools necessary to provide its members with a highly intuitive and personalized user experience. Maps is hosting its application in ACI's secure and fully compliant data centers, which host banking and payment solutions for more than 4,000 financial institutions, retailers and billers.

By also leveraging ACI's <u>bill payment services</u>, Maps benefits from an industry-leading payment offering and a rich heritage of payment services that deliver reliable and accurate bill pay, seamlessly integrated within Architect Banking. ACI's Electronic Biller Directory technology maximizes payment accuracy for both Maps and its members, resulting in faster payment delivery and minimizing the risk of payment errors.

"One of the major reasons for our success is that we measure all business decisions against our mission: 'every member benefits'. We focus on giving members of our not-for-profit financial cooperative optimal products and services designed to meet their unique needs," said Mark Zook, president and CEO, Maps Credit Union. "In order to deliver on our mission, we look for partners like ACI that have great track records and proven technology. ACI will enable us to improve our online banking, mobile banking and bill pay offerings and provide an exceptional member experience."

"Maps Credit Union is an innovative financial institution successfully leveraging technology to deliver an optimal customer experience," said Eric Labiak, senior vice president, ACI Worldwide. "We are excited to provide them with online banking, mobile banking, and bill pay solutions that continue to help them foster growth and improve member loyalty."

About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> company, powers electronic payments and banking for more than 5,000 financial institutions, retailers, billers and processors around the world. ACI software processes \$13 trillion each day in payments and securities transactions for more than 250 of the leading global retailers, and 21 of the world's 25 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payment processing; card and merchant management; <u>online banking</u>; mobile, branch and voice banking; <u>fraud detection</u>; trade finance; and <u>electronic bill presentment</u> and payment. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter @ACI_Worldwide.

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Media Contact: ACI Worldwide Dan Ring, 781-370-3600 dan.ring@aciworldwide.com

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