

ACI Worldwide, Inc. Reports Financial Results for the Quarter Ended June 30, 2024

Q2 2024 HIGHLIGHTS

- Revenue up 16% versus Q2 2023
- Net income of \$31 million, up \$38 million from Q2 2023
- Adjusted EBITDA up 62% versus Q2 2023
- Cash flow from operating activities of \$55 million up 215% versus Q2 2023
- Announced \$400 million share repurchase authorization
- Repurchased 1.7 million shares for \$57 million
- Raising guidance range for full-year 2024

Omaha, NE — August 1, 2024 — ACI Worldwide (NASDAQ: ACIW), a global leader in mission-critical, real-time payments software, announced financial results today for the quarter ended June 30, 2024.

"We are pleased to report another quarter of strong growth in revenue and adjusted EBITDA, with both exceeding our financial guidance. Year-to-date, our revenue is up 12%, adjusted EBITDA is up 71%, cash flow from operations is up over 200%, and we are again raising our full year financial guidance," said Thomas Warsop, president and CEO of ACI Worldwide. "I'm encouraged by the progress the team is making against ACI's strategy. We are focused on execution, including driving our key strategic initiatives and investing in the business to position the company for high-quality, profitable long-term growth."

FINANCIAL SUMMARY

In Q2 2024, revenue was \$373 million, up 16% from Q2 2023. Recurring revenue of \$284 million grew 9% and represented 76% of total revenue in the quarter. Net income was \$31 million, up from a net loss of \$7 million in Q2 2023. Adjusted EBITDA in Q2 2024 was \$93 million, up 62% from Q2 2023. Cash flow from operating activities in Q2 2024 was \$55 million, up 215% from Q2 2023.

- Bank segment revenue increased 22% in Q2 2024 and Bank segment adjusted EBITDA increased 53% versus Q2 2023.
- Merchant segment revenue increased 4% in Q2 2024 and Merchant segment adjusted EBITDA increased 55% versus Q2 2023.

• Biller segment revenue increased 13% in Q2 2024 and Biller segment adjusted EBITDA increased 20% versus Q2 2023.

ACI ended Q2 2024 with \$157 million in cash on hand and a debt balance of \$1 billion, which represents a net debt leverage ratio of 1.9x. During the quarter the Board of Directors authorized the repurchase of \$400 million in shares of the company's common stock and the company repurchased 1.7 million shares for approximately \$57 million in capital in Q2 2024. At the end of the quarter, the company had approximately \$380 million remaining available on the share repurchase authorization.

RAISING 2024 GUIDANCE RANGE

For the full year of 2024, we are raising our guidance for both revenue and adjusted EBITDA. We now expect revenue to be in the range of \$1.557 billion to \$1.591 billion, up from the range of \$1.547 billion to \$1.581 billion. We now expect adjusted EBITDA to be in the range of \$423 million to \$438 million, up from the range of \$418 million to \$433 million. For Q3 2024, we expect revenue to be between \$400 million and \$410 million and adjusted EBITDA of \$110 million to \$120 million.

CONFERENCE CALL TO DISCUSS FINANCIAL RESULTS

Today, management will host a conference call at 8:30 a.m. ET to discuss these results. Interested persons may access a real-time audio broadcast of the teleconference at http://investor.aciworldwide.com/ or use the following number for dial-in participation: toll-free 1 (888) 660-6377 and conference code 3153574.

About ACI Worldwide

ACI Worldwide is a global leader in mission-critical, real-time payments software. Our proven, secure and scalable software solutions enable leading corporations, fintechs, and financial disruptors to process and manage digital payments, power omni-commerce payments, present and process bill payments, and manage fraud and risk. We combine our global footprint with a local presence to drive the real-time digital transformation of payments and commerce.

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For more information contact:

Investor Relations

John Kraft SVP, Head of Strategy and Finance 239-403-4627 / john.kraft@aciworldwide.com To supplement our financial results presented on a GAAP basis, we use the non-GAAP measures indicated in the tables, which exclude significant transaction-related expenses, as well as other significant non-cash expenses such as depreciation, amortization, and stock-based compensation, that we believe are helpful in understanding our past financial performance and our future results. The presentation of these non-GAAP financial measures should be considered in addition to our GAAP results and are not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with GAAP. Management generally compensates for limitations in the use of non-GAAP financial measures by relying on comparable GAAP financial measures and providing investors with a reconciliation of non-GAAP financial measures only in addition to and in conjunction with results presented in accordance with GAAP.

We believe that these non-GAAP financial measures reflect an additional way to view aspects of our operations that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business. Certain non-GAAP measures include:

- Adjusted EBITDA: net income (loss) plus income tax expense (benefit), net interest income (expense), net other income (expense), depreciation, amortization and stock-based compensation, as well as significant transaction-related expenses. Adjusted EBITDA should be considered in addition to, rather than as a substitute for, net income (loss).
- Net Adjusted EBITDA Margin: Adjusted EBITDA divided by revenue net of pass-through interchange revenue. Net Adjusted EBITDA Margin should be considered in addition to, rather than as a substitute for, net income (loss).
- Diluted EPS adjusted for non-cash and significant transaction related items: diluted EPS plus tax
 effected significant transaction related items, amortization of acquired intangibles and software, and
 non-cash stock-based compensation. Diluted EPS adjusted for non-cash and significant transaction
 related items should be considered in addition to, rather than as a substitute for, diluted EPS.
- Recurring Revenue: revenue from software as a service and platform as a service fees and maintenance fees. Recurring revenue should be considered in addition to, rather than as a substitute for, total revenue.
- ARR: New annual recurring revenue expected to be generated from new accounts, new applications, and add-on sales bookings contracts signed in the period.

FORWARD-LOOKING STATEMENTS

This press release contains forward-looking statements based on current expectations that involve a number of risks and uncertainties. Generally, forward-looking statements do not relate strictly to historical or current facts and may include words or phrases such as "believes," "will," "expects," "anticipates," "intends," and words and phrases of similar impact. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995.

Forward-looking statements in this press release include, but are not limited to: (i) our encouragement by the progress the team is making against ACI's strategy, our focus on execution, including driving our key strategic initiatives and investing in the business to position the company for high-quality, profitable long term growth, and (ii) statements regarding Q3 2024 and full year 2024 revenue and adjusted EBITDA financial guidance.

All of the foregoing forward-looking statements are expressly qualified by the risk factors discussed in our filings with the Securities and Exchange Commission. Such factors include, but are not limited to, increased competition, business interruptions or failure of our information technology and communication systems, security breaches or viruses, our ability to attract and retain senior management personnel and skilled technical employees, future acquisitions, strategic partnerships and investments, divestitures and other restructuring activities, implementation and success of our strategy, impact if we convert some or all onpremise licenses from fixed-term to subscription model, anti-takeover provisions, exposure to credit or operating risks arising from certain payment funding methods, customer reluctance to switch to a new vendor, our ability to adequately defend our intellectual property, litigation, consent orders and other compliance agreements, our offshore software development activities, risks from operating internationally, including fluctuations in currency exchange rates, events in eastern Europe and the Middle East, adverse changes in the global economy, compliance of our products with applicable legislation, governmental regulations and industry standards, the complexity of our products and services and the risk that they may contain hidden defects, complex regulations applicable to our payments business, our compliance with privacy and cybersecurity regulations, exposure to unknown tax liabilities, changes in tax laws and regulations, consolidations and failures in the financial services industry, volatility in our stock price. demand for our products, failure to obtain renewals of customer contracts or to obtain such renewals on favorable terms, delay or cancellation of customer projects or inaccurate project completion estimates. impairment of our goodwill or intangible assets, the accuracy of management's backlog estimates, the cyclical nature of our revenue and earnings and the accuracy of forecasts due to the concentration of revenue-generating activity during the final weeks of each quarter, restrictions and other financial covenants in our debt agreements, our existing levels of debt, events outside of our control including natural disasters, wars, and outbreaks of disease, and revenues or revenue mix. For a detailed discussion of these risk factors, parties that are relying on the forward-looking statements should review our filings with the Securities and Exchange Commission, including our most recently filed Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q.

ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (unaudited and in thousands)

	Ju	ne 30, 2024	De	cember 31, 2023
ASSETS		,		2020
Current assets				
Cash and cash equivalents	\$	156,983	\$	164,239
Receivables, net of allowances		369,171		452,337
Settlement assets		792,745		723,039
Prepaid expenses		30,485		31,479
Other current assets		31,826		35,551
Total current assets		1,381,210		1,406,645
Noncurrent assets		<u> </u>		
Accrued receivables, net		290,348		313,983
Property and equipment, net		34,943		37,856
Operating lease right-of-use assets		31,119		34,338
Software, net		100,200		108,418
Goodwill		1,226,026		1,226,026
Intangible assets, net		178,601		195,646
Deferred income taxes, net		61,230		58,499
Other noncurrent assets		60,995		63,328
TOTAL ASSETS	\$	3,364,672	\$	3,444,739
LIABILITIES AND STOCKHOLDERS' EQUITY				
Current liabilities				
Accounts payable	\$	48,798	\$	45,964
Settlement liabilities		792,166		721,164
Employee compensation		33,446		53,892
Current portion of long-term debt		34,892		74,405
Deferred revenue		72,659		59,580
Other current liabilities		62,160		82,244
Total current liabilities		1,044,121		1,037,249
Noncurrent liabilities				
Deferred revenue		19,292		24,780
Long-term debt		973,121		963,599
Deferred income taxes, net		41,052		40,735
Operating lease liabilities		25,237		29,074
Other noncurrent liabilities		25,093		25,005
Total liabilities		2,127,916		2,120,442
Commitments and contingencies				
Stockholders' equity				
Preferred stock		_		_
Common stock		702		702
Additional paid-in capital		718,559		712,994
Retained earnings		1,418,103		1,394,967
Treasury stock		(786,526)		(674,896)
Accumulated other comprehensive loss		(114,082)		(109,470)
Total stockholders' equity		1,236,756		1,324,297
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$	3,364,672	\$	3,444,739

ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(unaudited and in thousands, except per share amounts)

	Three Months Ended June 30,					Six Months Ended June 30,			
		2024		2023		2024		2023	
Revenues									
Software as a service and platform as a service	\$	235,399	\$	209,676	\$	451,131	\$	414,606	
License		65,582		44,671		95,555		63,002	
Maintenance		48,733		51,391		96,487		101,494	
Services		23,765		17,587		46,325		33,899	
Total revenues		373,479		323,325		689,498		613,001	
Operating expenses									
Cost of revenue (1)		203,238		181,343		394,345		359,897	
Research and development		35,410		35,265		70,403		72,383	
Selling and marketing		28,551		33,289		55,301		68,724	
General and administrative		24,993		31,472		50,993		62,854	
Depreciation and amortization		27,586		31,436		55,195		62,975	
Total operating expenses		319,778		312,805		626,237		626,833	
Operating income (loss)		53,701		10,520		63,261		(13,832)	
Other income (expense)									
Interest expense		(18,471)		(19,909)		(37,481)		(38,801)	
Interest income		3,953		3,458		7,962		6,963	
Other, net		1,156		(4,092)		(869)		(7,487)	
Total other income (expense)		(13,362)		(20,543)		(30,388)		(39,325)	
Income (loss) before income taxes		40,339		(10,023)		32,873		(53,157)	
Income tax expense (benefit)		9,452		(3,313)		9,737		(14,139)	
Net income (loss)	\$	30,887	\$	(6,710)	\$	23,136	\$	(39,018)	
Income (loss) per common share									
Basic	\$	0.29	\$	(0.06)	\$	0.22	\$	(0.36)	
Diluted	\$	0.29	\$	(0.06)	\$	0.22	\$	(0.36)	
Weighted average common shares outstanding									
Basic		105,395		108,455		106,097		108,306	
Diluted		106,166		108,455		106,815		108,306	

⁽¹⁾ The cost of revenue excludes charges for depreciation and amortization.

ACI WORLDWIDE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(unaudited and in thousands)

		Three Mon	-	Ended		Six Months Ended June 30.			
		2024		2023		2024		2023	
Cash flows from operating activities:									
Net income (loss)	\$	30,887	\$	(6,710)	\$	23,136	\$	(39,018	
Adjustments to reconcile net income (loss) to net cash									
flows from operating activities:									
Depreciation		3,564		6,960		7,195		13,091	
Amortization		24,022		24,476		48,000		49,884	
Amortization of operating lease right-of-use assets		2,431		3,724		4,999		6,491	
Amortization of deferred debt issuance costs		662		1,377		1,598		2,492	
Deferred income taxes		510		(12,259)		1,516		(22,641	
Stock-based compensation expense		10,720		5,414		18,819		10,715	
Other		(756)		601		(2,067)		311	
Changes in operating assets and liabilities:									
Receivables		(27,671)		(7,104)		99,598		81,856	
Accounts payable		5,297		(646)		4,849		(1,954	
Accrued employee compensation		6,569		10,965		(19,884)		(4,628	
Deferred revenue		(5,590)		2,498		8,317		12,700	
Other current and noncurrent assets and liabilities		4,372		(11,856)		(17,818)		(51,791	
Net cash flows from operating activities		55,017		17,440		178,258		57,508	
Cash flows from investing activities:									
Purchases of property and equipment		(1,746)		(2,318)		(4,954)		(4,576	
Purchases of software and distribution rights		(4,442)		(8,540)		(19,024)		(15,021	
Net cash flows from investing activities		(6,188)		(10,858)		(23,978)		(19,597	
Cash flows from financing activities:		(, ,		, ,	_	(, ,		,	
Proceeds from issuance of common stock		704		719		1,397		1,426	
Proceeds from exercises of stock options		277		2,791		752		2,869	
Repurchase of stock-based compensation awards for		(3.037)		(319)		(6.330)		(3,320	
tax withholdings		(3,037)		(319)		(6,339)		(3,320	
Repurchases of common stock		(57,159)		_		(119,674)		_	
Proceeds from revolving credit facility		_		5,000		164,000		55,000	
Repayment of revolving credit facility		_		_		(152,000)		(45,000	
Proceeds from term portion of credit agreement		_		_		500,000		_	
Repayment of term portion of credit agreement		(9,375)		(19,475)		(538,448)		(34,081	
Payments on or proceeds from other debt, net		(5,975)		(6,160)		(8,669)		(11,830	
Payments for debt issuance costs		_		(2,160)		(5,141)		(2,160	
Net increase (decrease) in settlement assets and		12,782		(21,253)		(6,151)		(24,087	
liabilities Net cash flows from financing activities	_	(61,783)		(40,857)	_	(170,273)			
		(1,024)		2,870		1,290		(61,183 5,427	
Effect of exchange rate fluctuations on cash		(13,978)		(31,405)		(14,703)			
Net decrease in cash and cash equivalents		(10,010)		(01,400)		(14,703)		(17,845	
Cash and cash equivalents, including settlement deposits, beginning of period		238,096		228,232		238,821		214,672	
Cash and cash equivalents, including settlement deposits, end of period	\$	224,118	\$ 	196,827	\$	224,118	\$	196,827	
Reconciliation of cash and cash equivalents to the Consolidated Balance Sheets									
Cash and cash equivalents	\$	156,983	\$	132,391	\$	156,983	\$	132,391	
Settlement deposits	Ψ	67,135	Ψ	64,436	Ψ	67,135	Ψ	64,436	
	Ф		¢	196,827	Φ.		¢		
Total cash and cash equivalents	\$	224,118	\$	190,021	\$	224,118	\$	196,827	

	 Three Mo Jur	nths E ne 30,	nded	Six Months Ended June 30,				
Adjusted EBITDA (millions)	2024	2023		2024			2023	
Net income (loss)	\$ 30.9	\$	(6.7)	\$	23.1	\$	(39.0)	
Plus:								
Income tax expense (benefit)	9.4		(3.3)		9.7		(14.1)	
Net interest expense	14.5		16.4		29.5		31.8	
Net other (income) expense	(1.1)		4.1		0.9		7.5	
Depreciation expense	3.6		7.0		7.2		13.1	
Amortization expense	24.0		24.5		48.0		49.9	
Non-cash stock-based compensation expense	10.7		5.4		18.8		10.7	
Adjusted EBITDA before significant transaction- related expenses	\$ 92.0	\$	47.4	\$	137.2	\$	59.9	
Significant transaction-related expenses:								
Cost reduction strategies	0.4		7.6		3.0		15.9	
European datacenter migration	_		1.2		_		2.2	
Other	0.4		1.2		0.7		4.3	
Adjusted EBITDA	\$ 92.8	\$	57.4	\$	140.9	\$	82.3	
Revenue, net of interchange:		= ====				=====		
Revenue	\$ 373.5	\$	323.3	\$	689.5	\$	613.0	
Interchange	124.2		106.1		236.6		212.3	
Revenue, net of interchange	\$ 249.3	\$	217.2	\$	452.9	\$	400.7	
Net Adjusted EBITDA Margin	37 %	, D	26 %)	31 %	Ď	21 %	

	Three Months End <u>June 30,</u>						ths Ended ne 30.		
Segment Information (millions)		2024		2023	2024			2023	
Revenue									
Banks	\$	143.7	\$	117.5	\$	249.1	\$	205.5	
Merchants		38.0		36.5		73.7		71.3	
Billers		191.8		169.3		366.7		336.2	
Total	\$	373.5	\$	323.3	\$	689.5	\$	613.0	
Recurring Revenue									
Banks	\$	56.7	\$	57.4	\$	111.5	\$	113.0	
Merchants		35.6		34.4		69.4		66.9	
Billers		191.8		169.3		366.7		336.2	
Total	\$	284.1	\$	261.1	\$	547.6	\$	516.1	
Segment Adjusted EBITDA									
Banks	\$	79.2	\$	51.6	\$	120.9	\$	76.3	
Merchants		15.4		9.9		26.0		16.5	
Billers		37.4		31.2		68.2		60.9	

Three	Months	Ended	June 30),
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	2024					2023				
EPS Impact of Non-cash and Significant Transaction-related Items (millions)		EPS Impact		\$ in Millions (Net of Tax)		S Impact	\$ in Millions (Net of Tax)			
income (loss)	\$ 0.29 \$ 30.9		\$	(0.06)	\$	(6.7)				
r:										
ant transaction-related expenses		0.01		0.7		0.07		7.7		
ation of acquisition-related intangibles		0.06		6.3		0.06		6.4		
ation of acquisition-related software		0.03		3.3		0.04		3.8		
h stock-based compensation		0.08		8.1		0.04		4.1		
stments	\$	0.18	\$	18.4	\$	0.21	\$	22.0		
S adjusted for non-cash and significant n-related items	\$	0.47	\$	49.3	\$	0.15	\$	15.3		
	n-related Items (millions) income (loss) r: int transaction-related expenses ation of acquisition-related intangibles ation of acquisition-related software th stock-based compensation stments S adjusted for non-cash and significant	income (loss) r: int transaction-related expenses ation of acquisition-related intangibles ation of acquisition-related software th stock-based compensation stments \$ S adjusted for non-cash and significant	tof Non-cash and Significant n-related Items (millions) income (loss) r: Int transaction-related expenses ation of acquisition-related intangibles ation of acquisition-related software th stock-based compensation stments S adjusted for non-cash and significant EPS Impact EPS Impact 0.29 0.01 0.01 0.01 0.06 0.08 0.08 0.08	tof Non-cash and Significant n-related Items (millions) EPS Impact (Ne income (loss)) Tr: Int transaction-related expenses ation of acquisition-related intangibles ation of acquisition-related software th stock-based compensation Stments S adjusted for non-cash and significant \$ in (Ne income (loss)) \$ 0.29 \$ 0.01 \$ 0.06 \$ 0.08 \$ 0.08 \$ 0.08 \$ 0.18 \$	tof Non-cash and Significant n-related Items (millions) income (loss) r: Int transaction-related expenses Int transaction-related expenses Int transaction-related intangibles Int acquisition-related software Int stock-based compensation Int stock-based compensation Int stock-based for non-cash and significant Stadjusted for non-cash and significant	tof Non-cash and Significant n-related Items (millions) income (loss) \$ 0.29 \$ 30.9 \$ r: Int transaction-related expenses ation of acquisition-related intangibles ation of acquisition-related software th stock-based compensation stments \$ 0.18 \$ 18.4 \$ S adjusted for non-cash and significant	tof Non-cash and Significant n-related Items (millions) EPS Impact EPS Impact Sin Millions (Net of Tax) EPS Impact Income (loss) Figure 1	tof Non-cash and Significant n-related Items (millions) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) EPS Impact (Net of Tax) (Net of Tax) (Net of Tax) (Net of Tax) EPS Impact (Net of Tax) (Net of T		

Six Months Ended June 30,

	2024				2023			
EPS Impact of Non-cash and Significant Transaction-related Items (millions)		Impact	\$ in Millions (Net of Tax)		EPS Impact		\$ in Millions (Net of Tax)	
GAAP net income (loss)	\$	0.22	\$	23.1	\$	(0.36)	\$	(39.0)
Adjusted for:								
Significant transaction-related expenses		0.03		2.9		0.16		17.1
Amortization of acquisition-related intangibles		0.12		12.7		0.12		12.8
Amortization of acquisition-related software		0.06		6.7		0.08		8.2
Non-cash stock-based compensation		0.13		14.3		0.07		8.1
Total adjustments	\$	0.34	\$	36.6	\$	0.43	\$	46.2
Diluted EPS adjusted for non-cash and significant transaction-related items	\$	0.56	\$	59.7	\$	0.07	\$	7.2

Three Months Ended June 30,					Six Months Ended June 30,				
Recurring Revenue (millions)	2024			2023		2024	2023		
SaaS and PaaS fees	\$	235.4	\$	209.7	\$	451.1	\$	414.6	
Maintenance fees		48.7		51.4		96.5		101.5	
Recurring Revenue	\$	284.1	\$	261.1	\$	547.6	\$	516.1	

New Bookings (millions) ¹	 Three Mor Jun		TTM Ended June 30,				
	 2024		2023		2024		2023
Annual recurring revenue (ARR) bookings	\$ 13.1	\$	12.7	\$	68.8	\$	90.7
License and services bookings	80.7		55.5		268.5		206.5

¹ Amounts for the TTM ended June 30, 2023 are adjusted for the divestiture of Corporate Online Banking in September 2022