

ACI Worldwide and Integrated Research Bring Mobility to Payments Monitoring

Joint offering provides financial institutions with real-time performance management and proactive business insights

NAPLES, Fla.--(BUSINESS WIRE)-- [ACI Worldwide](#) (NASDAQ: ACIW), a leading international provider of [electronic payment and banking systems](#), and [Integrated Research](#) (ASX: IRI), a leading provider of proactive performance management software, today announced the availability of Prognosis 10 for Payments. Developed by Integrated Research, Prognosis 10 powers ACI Payments Service Management to deliver completely integrated performance management for ACI payments and fraud management environments.

Cloud-enabled Prognosis 10, the next generation of this flagship [payment service management](#) solution, provides new options for in-depth monitoring and analysis of transactions, applications, IT infrastructure and payment devices to deliver deep business intelligence. New capabilities include:

- *Mobile Access*: an innovative HTML5 user experience designed to provide secure anytime, anywhere access to real-time performance management from any tablet or mobile device
- *Powerful reporting*: an intelligent 360° view across the entire payments ecosystem with real-time analytics and historical reporting
- *Business Insight*: the real-time business insight to understand and react immediately to potential issues

"Prognosis 10 is a major new release in our leading payments solutions line. Organizations across the globe have come to rely on Prognosis to help them minimize costly outages, enhance fraud protection and cut the cost of productivity downtime that can damage both bottom line and reputation," said Darc Rasmussen, CEO, Integrated Research. "ACI has a global footprint and leading position in the payments marketplace and we're excited to bring this latest release to their broad customer base. Together, we're delivering complete and integrated performance management solutions."

Designed to support the needs of issuer, acquirer, processor, retailer and fraud management environments, Prognosis 10 provides real-time business insight across multiple delivery channels, payment types and devices including mobile, online, POS and ATM. This real-time insight results in visibility to business-impacting events, as well as historical analysis that can be used to identify and evaluate new service offerings. Prognosis 10's new mobile capabilities extend remote access to employees on the move giving them real-time data on their environments.

"The payments industry is undergoing a dramatic shift. The critical nature of payments monitoring coupled with the growing need for financial institutions to have anytime, anywhere access to real-time data makes Prognosis 10 the logical choice for system health monitoring, reporting and insight," said William Proctor, vice president and product line manager, ACI Worldwide. "Our long-standing partnership with Integrated Research gives our payment and fraud customers the industry's most comprehensive options for real-time transaction and system monitoring."

About Integrated Research (IR)

Integrated Research (ASX:IRI) is a leading global provider of proactive performance management software for critical IT infrastructure, payments and communications ecosystems and the creator of award-winning Prognosis®. Organizations in over 50 countries- including some of the world's largest banks, airlines and telecommunication companies and over 200 of the Fortune 500 companies rely on Prognosis® to ensure continuity-critical systems deliver high availability and performance for millions of their customers across the globe. For further information on Integrated Research and Prognosis®, please visit www.ir.com.

About ACI Worldwide

ACI Worldwide powers electronic payments and banking for more than 5,000 financial institutions, retailers, billers and processors around the world. ACI software enables \$13 trillion in payments each day, processing transactions for more than 250 of the leading global retailers, and 21 of the world's 25 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payments processing; card and merchant management; [online banking](#); mobile, branch and voice banking; [fraud detection](#); trade finance; and [electronic bill presentment](#) and payment. To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter @ACI_Worldwide.

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