

With ACI Worldwide, Domino's Delivers Next-Generation Payments Experience During Sunday's Big Game

World leader in pizza delivery leverages UP Retailer Payments solution to ensure secure payments during one of the busiest food delivery days of the year

NAPLES, Fla.--(BUSINESS WIRE)-- <u>ACI Worldwide</u> (NASDAQ: ACIW), a leading global provider of <u>electronic payment and</u> <u>banking solutions</u>, announced today that Domino's, the recognized world leader in pizza delivery, relied on its payment solution to provide their customers with a seamless, secure payments experience during football's finale, one of the busiest food delivery days of the year. During the game—the most-watched television event in the U.S.—Domino's experienced considerably higher than usual order volumes across all channels (social, mobile, web and in-store payments) and, with ACI's partnership, successfully fulfilled all orders quickly and securely wherever customers ordered Domino's pizzas.

Comprising thousands of stores across the country, Domino's generates around half of its \$4.1 billion in U.S. sales from digital channels, utilizing the UP Retailer Payments solution as a gateway to securely process omni-channel payments in the U.S. ACI's innovative token vault technology, which securely stores customers' cardholder data, is at the heart of Domino's AnyWare digital ordering platform, including its famous Easy Order pizza emoji.

"Throughout the day and especially around the high-demand periods just before kickoff and halftime, we quickly and securely processed a tremendous number of orders," said Michael Davis, vice president, International Technology Operations and Store Technology Strategy, Domino's. "The UP Retailer Payments solution provided a reliable infrastructure that allowed us to securely handle our peak volume of orders with ease, so the only thing our customers had to worry about was the score."

"Domino's is spearheading a new era of innovation and technology in payments, which is a vital component of the customer experience, particularly during the busiest eight-hour window of the year," said Lynn Holland, vice president, Product Line Manager, ACI Worldwide. "Our secure tokenization payment capabilities help to minimize friction for customers, and make it as simple as possible to check-out from any device or channel. So even on peak volume days, Domino's can provide category-leading levels of customer interaction and stay focused on delivering satisfaction to its many customers."

ACI's UP portfolio of solutions orchestrates all aspects of payments processing for any payment type, any channel, any currency and any network.

About ACI Worldwide

ACI Worldwide, the <u>Universal Payments</u> (UP) company, powers electronic payments for more than 5,000 organizations around the world. More than 1,000 of the largest financial institutions and enablers as well as 300 of the leading <u>global</u> retailers rely on ACI to execute \$14 trillion each day in payments. In addition, thousands of organizations utilize our electronic bill presentment and payment services. Through our comprehensive suite of software and SaaS-based solutions, we deliver real-time, any-to-any payments capabilities and enable the industry's most complete omni-channel payments experience. To learn more about ACI, please visit <u>www.aciworldwide.com</u>. You can also find us on Twitter <u>@ACI_Worldwide</u>.

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Source: ACI Worldwide

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