

KeyPoint Credit Union Launches ACI Worldwide's Digital Banking Platform to its Membership

ACI's Universal Payments offerings exceed the needs for innovative financial institution's growing millennial base

SANTA CLARA, Calif.--(BUSINESS WIRE)-- KeyPoint Credit Union (KPCU) a leading California-based financial institution with over \$1 billion in assets, recently migrated to [ACI Worldwide's](#) Architect banking solution to deliver best-in-class [digital banking](#) services to its high tech members. After an extensive search, KPCU selected ACI, a leading global provider of electronic payment and banking solutions, for its highly scalable and flexible platform that will exceed the needs for KPCU's growing millennial base.

Headquartered in Silicon Valley with nine full-service branches throughout California, KPCU serves over 50,000 members worldwide. Its new partnership with ACI, which hosts banking and payment solutions for more than 4,600 financial institutions, retailers and billers, allows KPCU to provide exceptional online, mobile and bill payment services to both its consumer and business members.

KPCU is able to greatly enhance member experience by providing some eagerly anticipated new digital banking platform features to its membership:

- 1 'Build your own' banking dashboard that allows members to customize and conduct 'everyday' banking activities from the dashboard itself.
- 1 Next-generation mobile app including real-time remote deposits, external and cross account transfers, and a fast balance feature—allowing members to see their balance without signing into the app.

"We searched very carefully to align ourselves with a strategic partner that shared our vision to deliver leading edge digital services to our tech savvy membership," said Brad Canfield, CEO, KeyPoint Credit Union. "Our partnership with ACI allows us to shape our own destiny in the financial digital arena."

"We knew a 'one size fits all' digital platform would not serve KeyPoint's unique member needs," added Ajay Kumar, CIO, KeyPoint Credit Union. "As our omni-channel strategy continues to evolve, our new highly scalable platform will allow us to customize digital banking experiences specific to member needs."

"KeyPoint prides itself on providing exceptional member service and aligning our members with the best products to meet their individual financial goals," said Sam Tuohey, COO, KeyPoint Credit Union. "Our new digital platform has the back-end administrative tools allowing us to both serve members expeditiously and promote our products with its advanced mobile and desktop targeted marketing capabilities."

"A credit union's success is dependent on delivering great member experiences, and we understand—better than any other provider—the needs of credit unions and their members. This is why many innovative financial institutions like KeyPoint partner with ACI," said Eric Labiak, senior vice president, ACI Worldwide. "KeyPoint has a strong pulse on its savvy member base, and we're excited to help them deliver this new digital platform."

About KeyPoint Credit Union

KeyPoint Credit Union is located in the heart of Silicon Valley and serves employees of many of the fastest growing technology companies in the world, including Apple and Google. Founded in 1979, KeyPoint has assets of \$1 billion and over 50,000 members.

About ACI Worldwide

ACI Worldwide, the [Universal Payments](#) company, powers electronic payments and banking for more than 5,600 financial institutions, retailers, billers and processors around the world. ACI software processes \$14 trillion each day in payments and securities transactions for more than 300 of the leading [global retailers](#), and 18 of the world's 20 largest banks. Through our comprehensive suite of software products and hosted services, we deliver a broad range of solutions for payment processing; card and merchant management; [online banking](#); mobile, branch and voice banking; [fraud detection](#); trade finance; and [electronic bill presentment](#) and payment. To learn more about ACI, please visit www.aciworldwide.com. You can also find us on Twitter [@ACI_Worldwide](#).

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